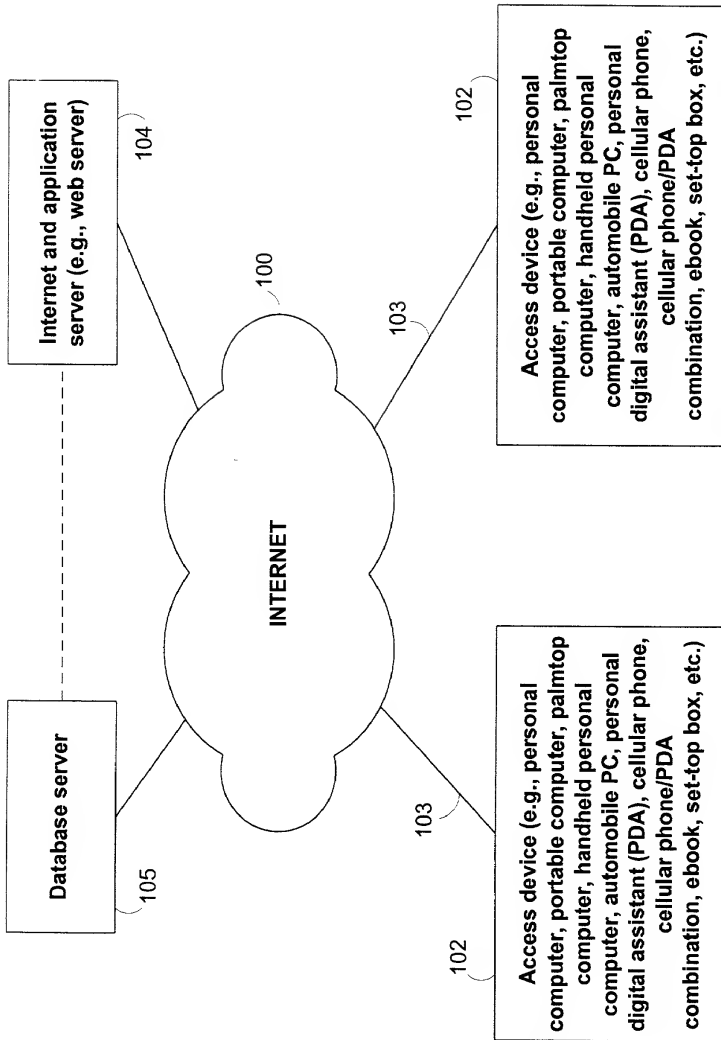


EXPRESS MAIL NO.:  
EK708054905US



**FIG. 1**

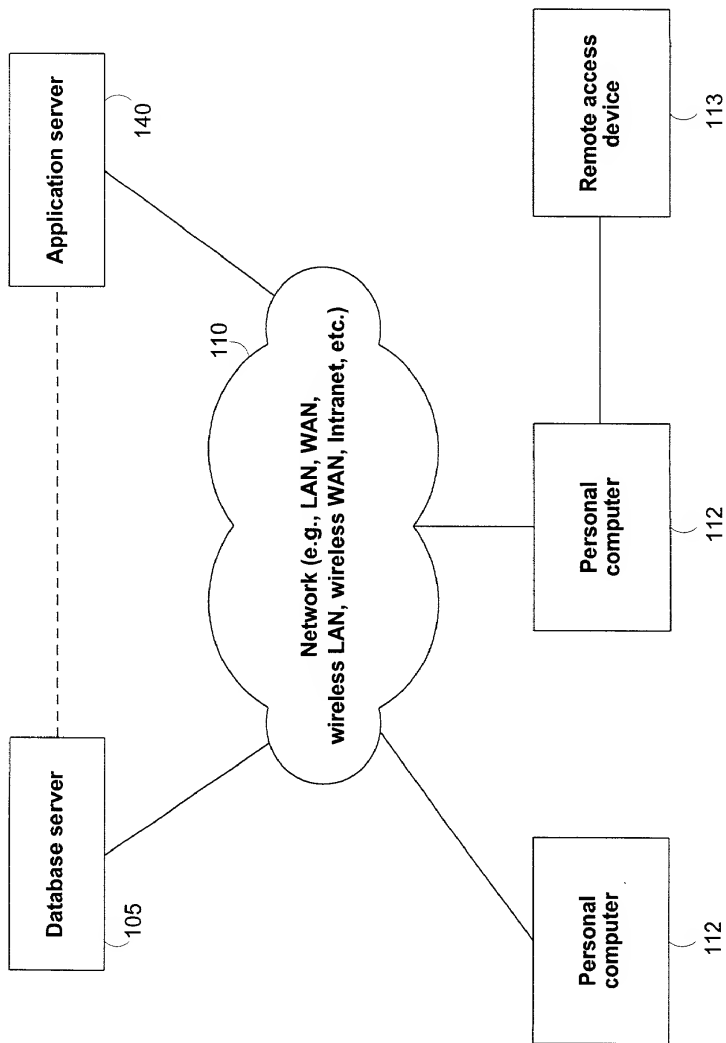


FIG. 2

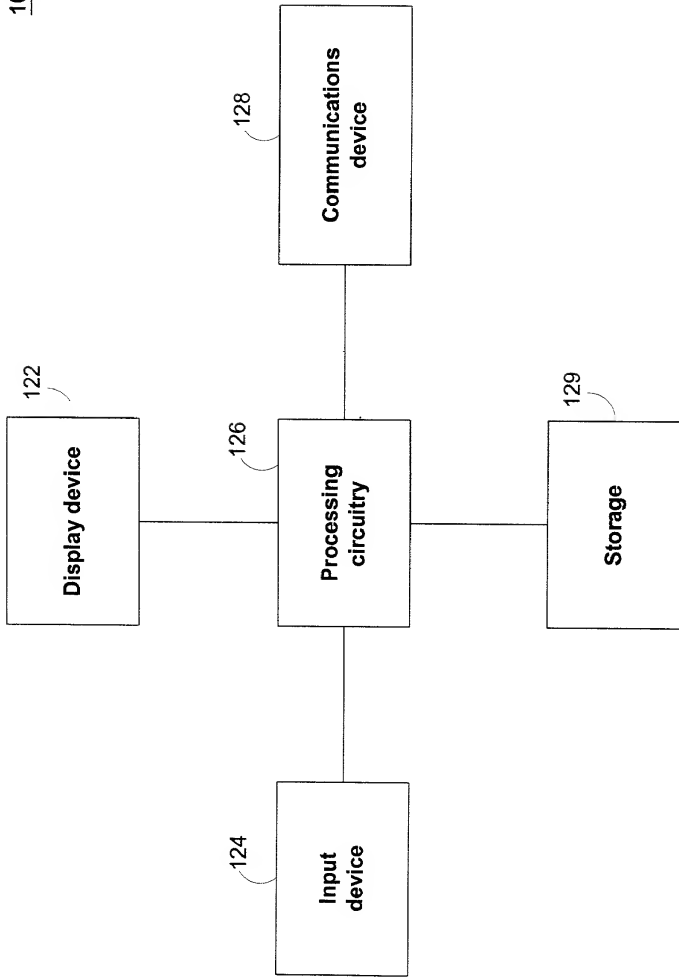


FIG. 3

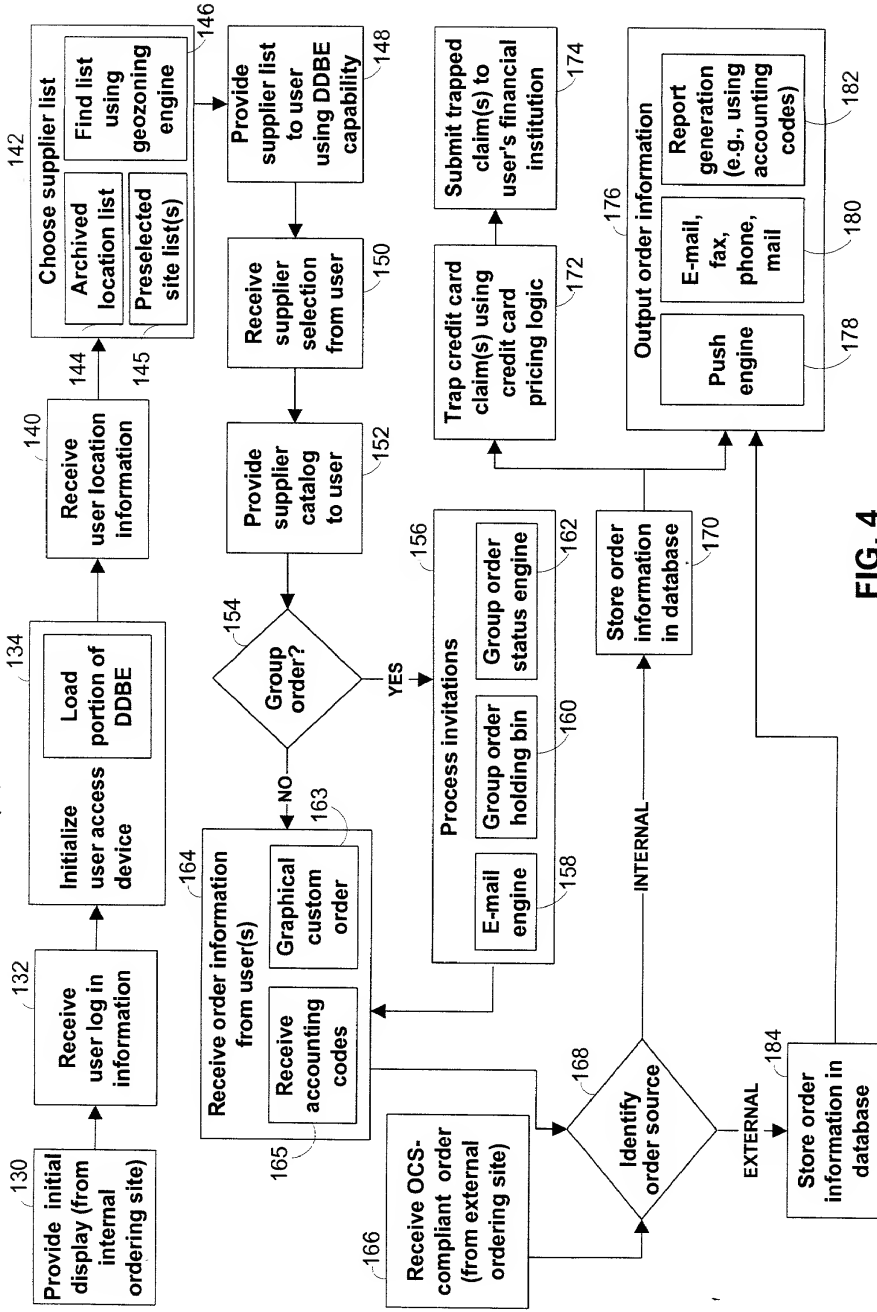


FIG. 4

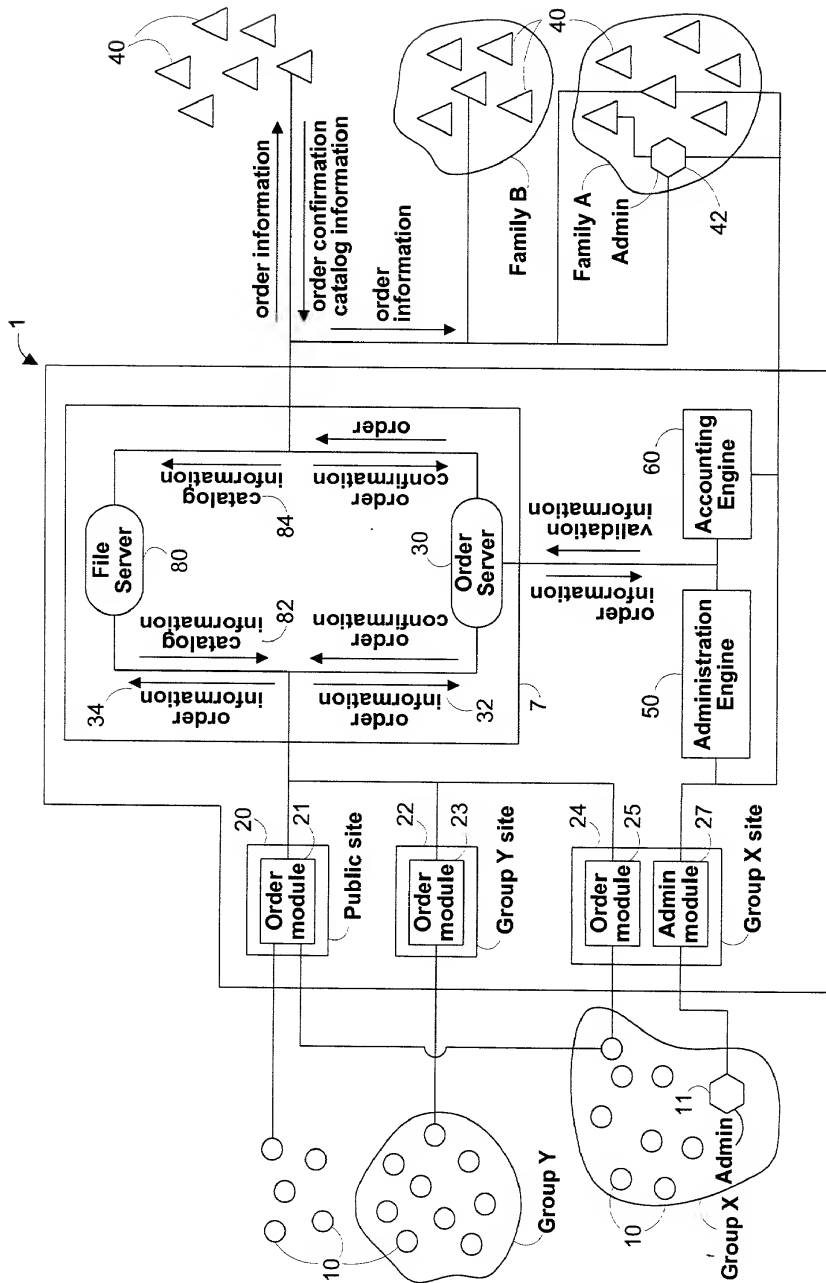


FIG. 5

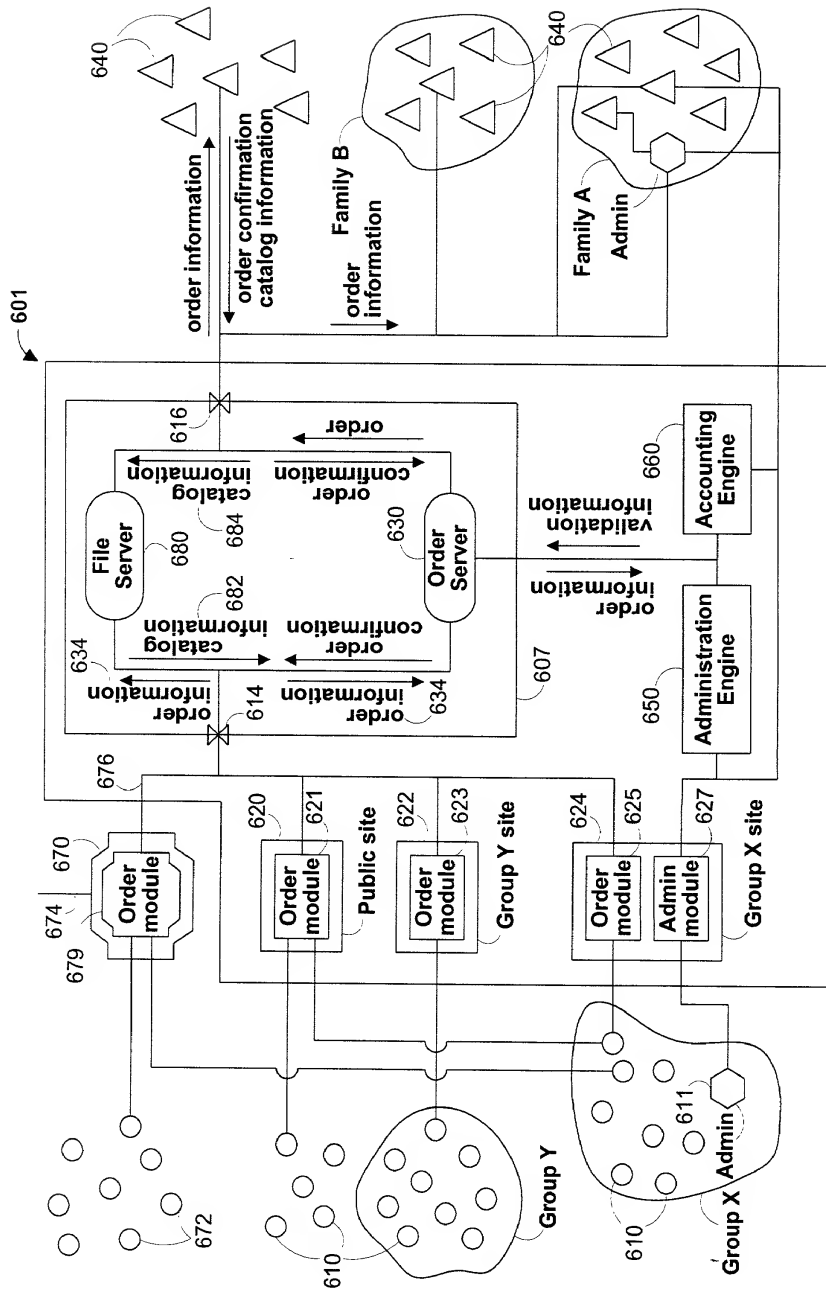


FIG. 6

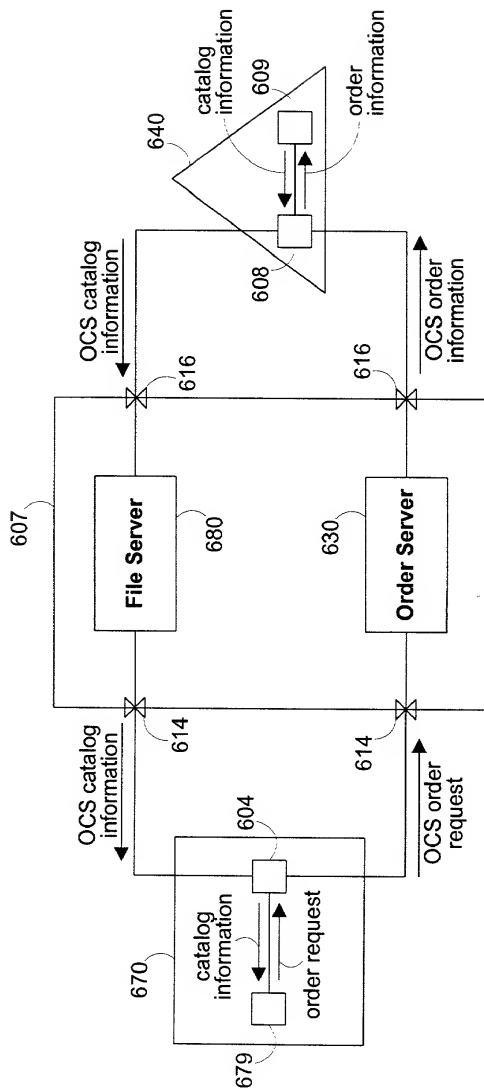


FIG. 7

1

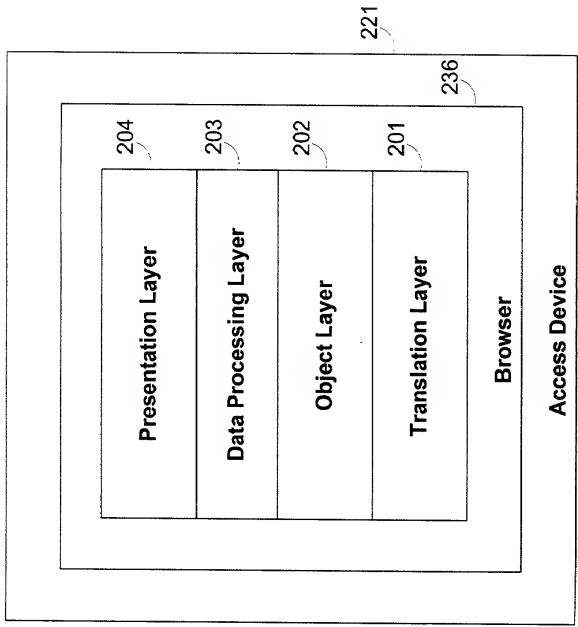
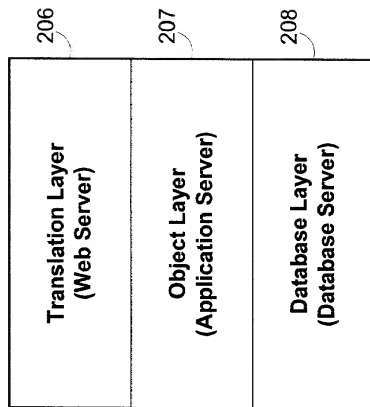
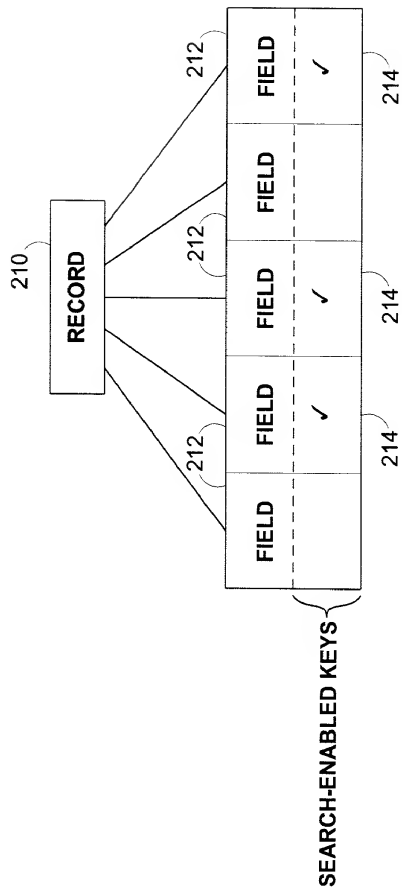


FIG. 8





**FIG. 9**



**FIG. 10**

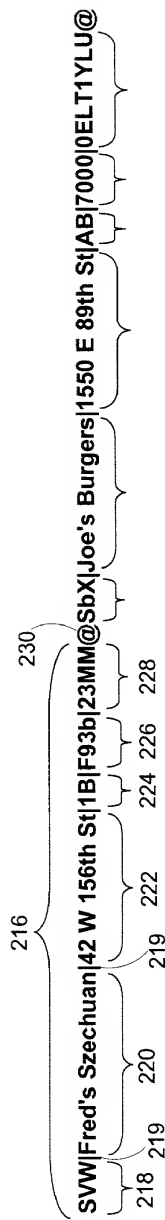


FIG. 11

1

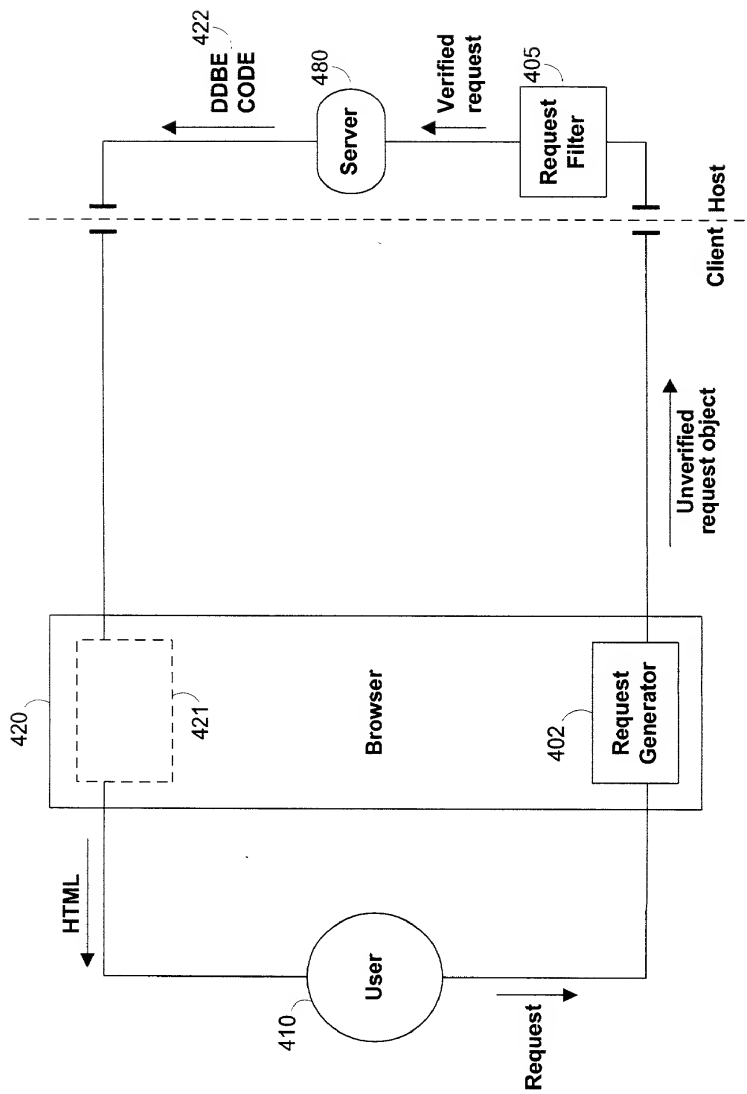


FIG. 12

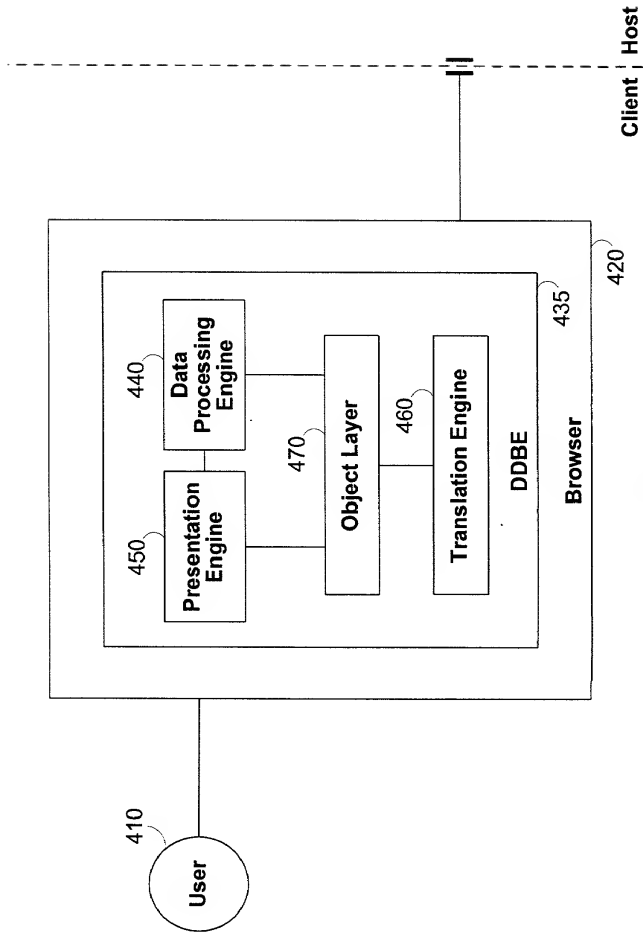


FIG. 13

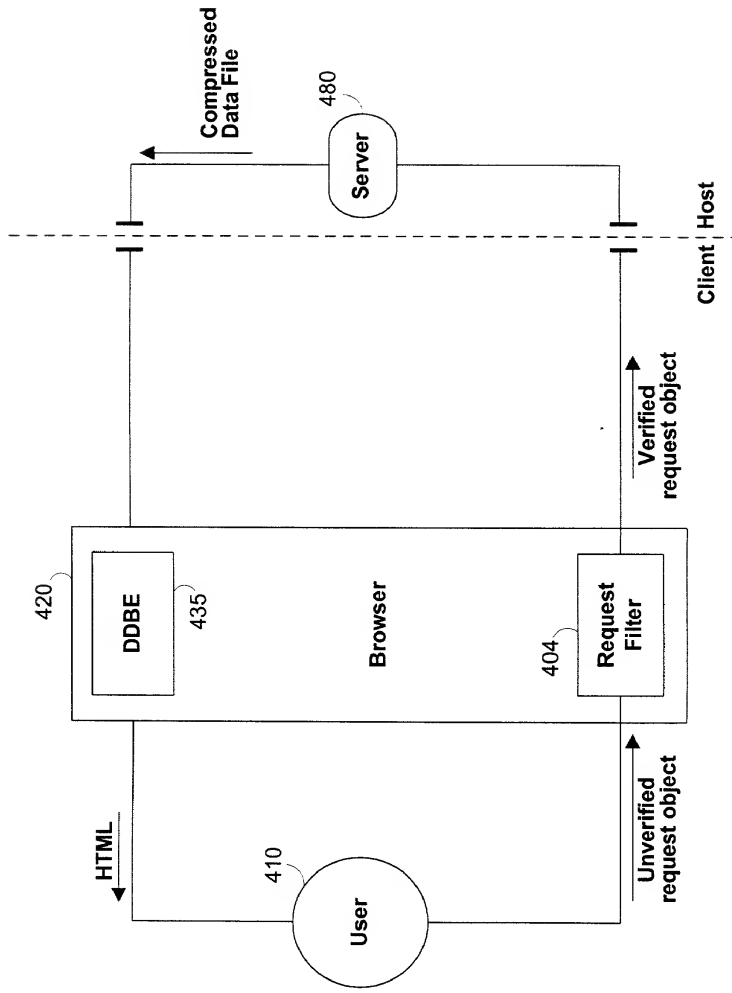


FIG. 14

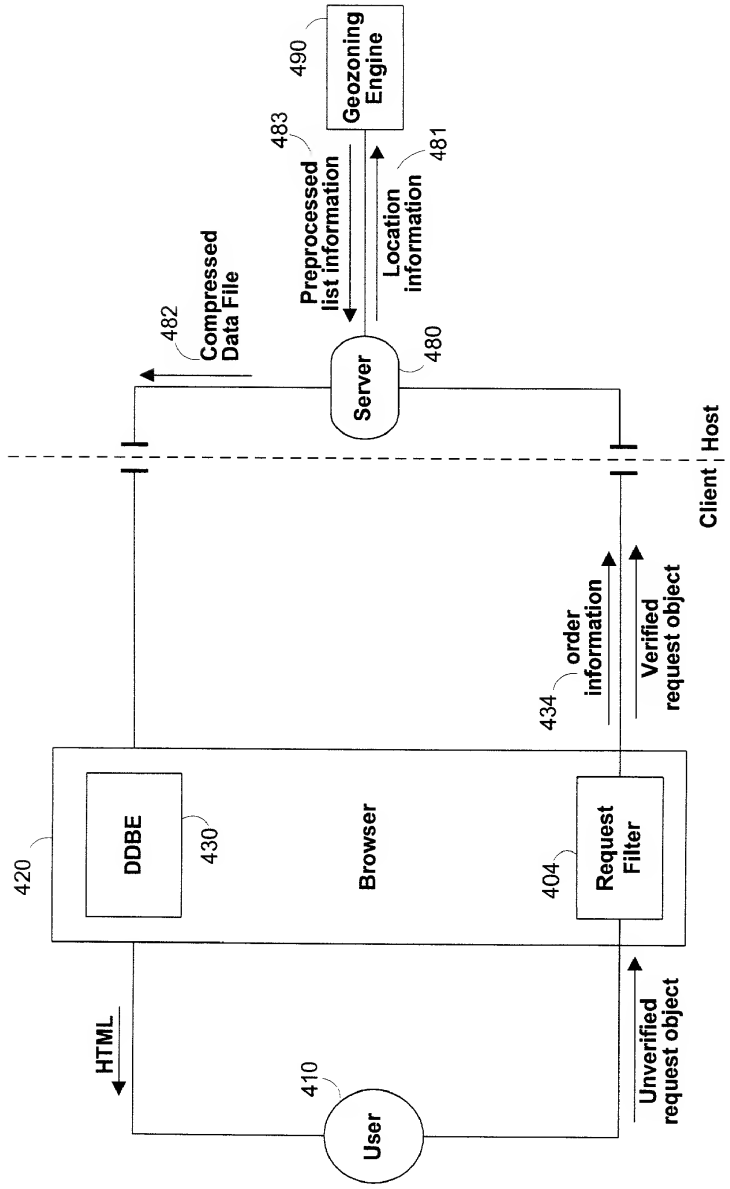


FIG. 15

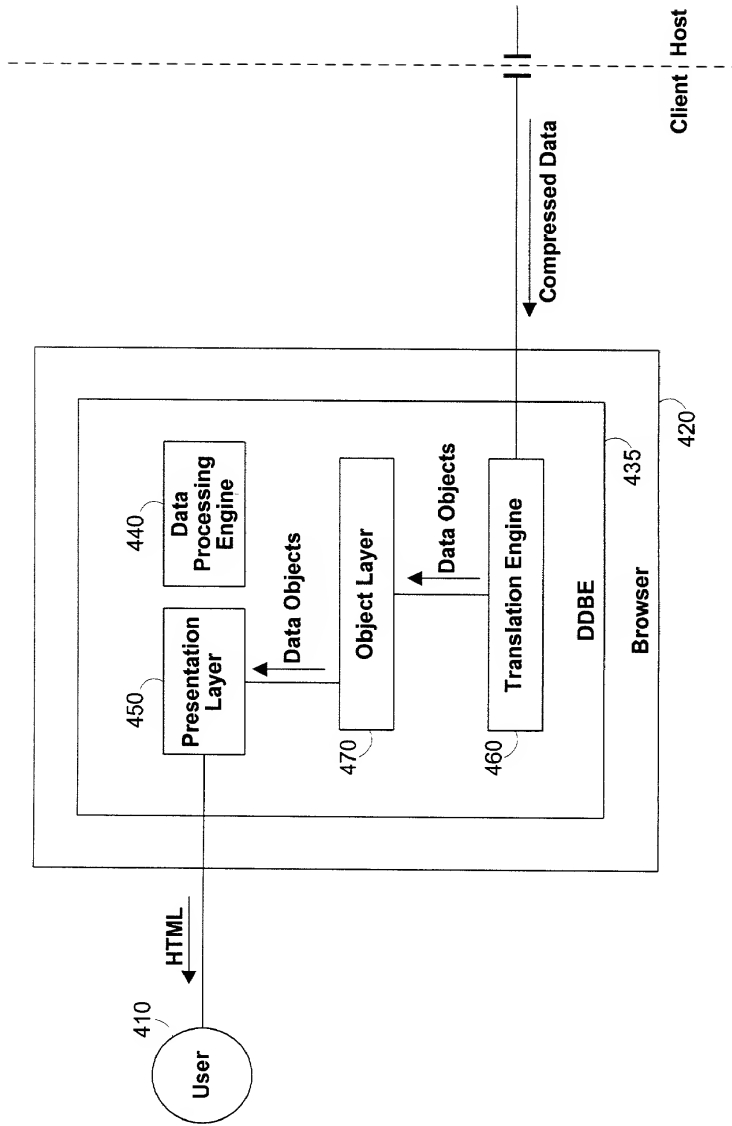


FIG. 16



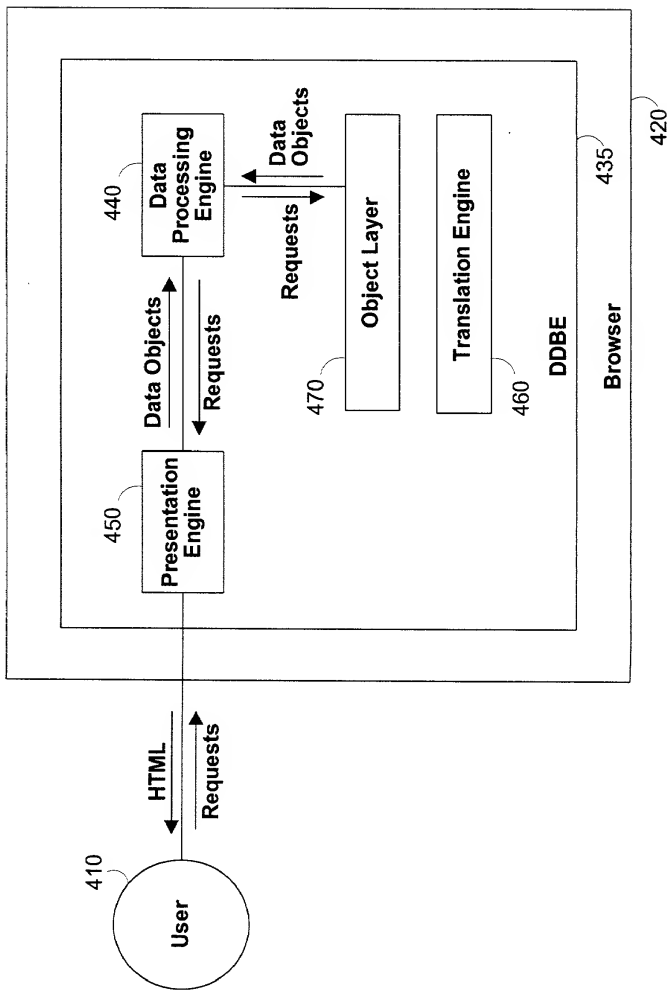
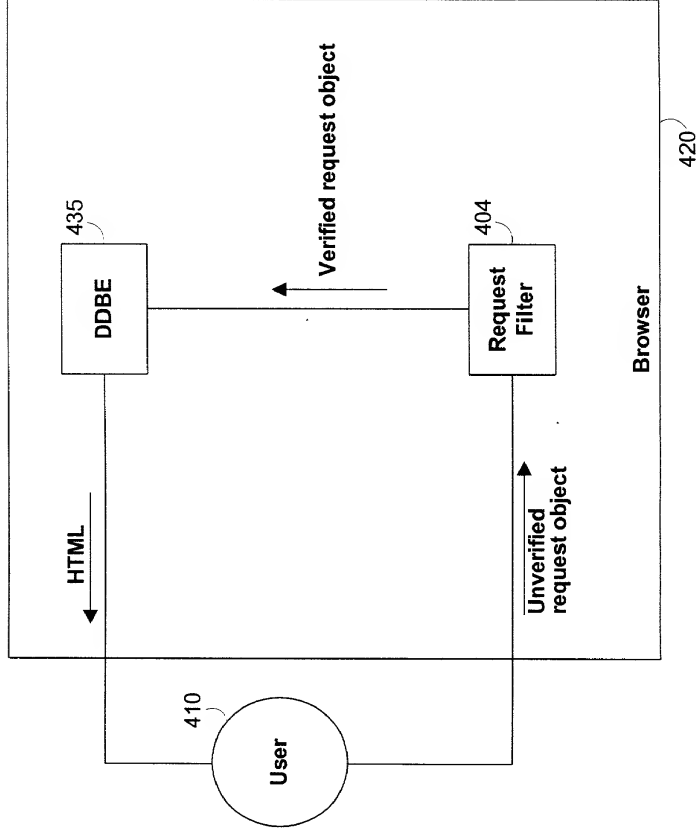


FIG. 17

FIG. 18 is a block diagram of a system architecture. The system includes a User (410) and a Browser (420). The Browser (420) contains a Request Filter (404) and a DDBE (435). The User (410) sends an Unverified request object to the Request Filter (404). The Request Filter (404) sends a Verified request object to the DDBE (435). The DDBE (435) sends HTML to the User (410).



**FIG. 18**

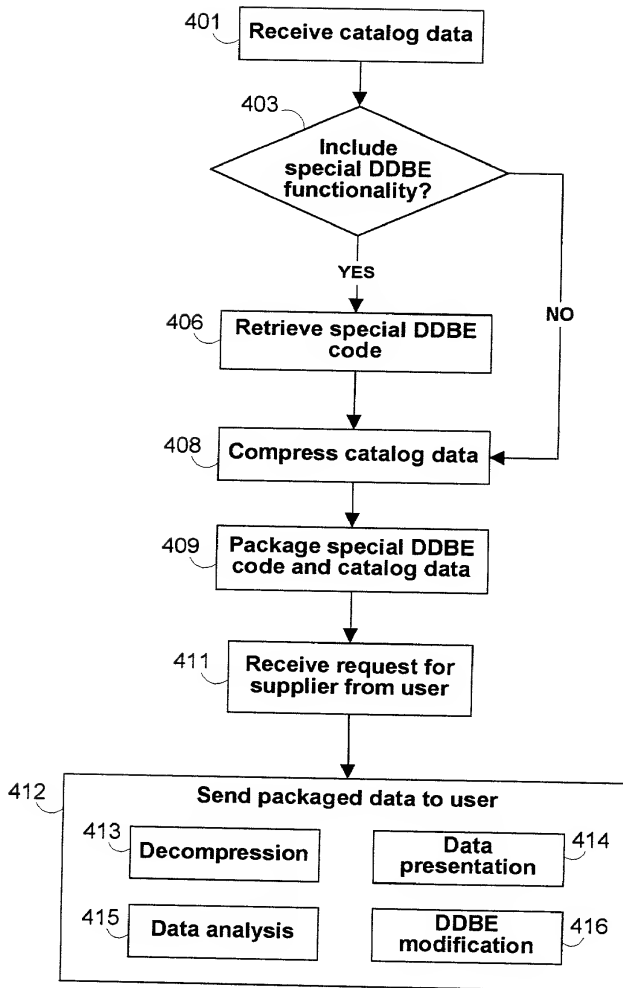


FIG. 18a

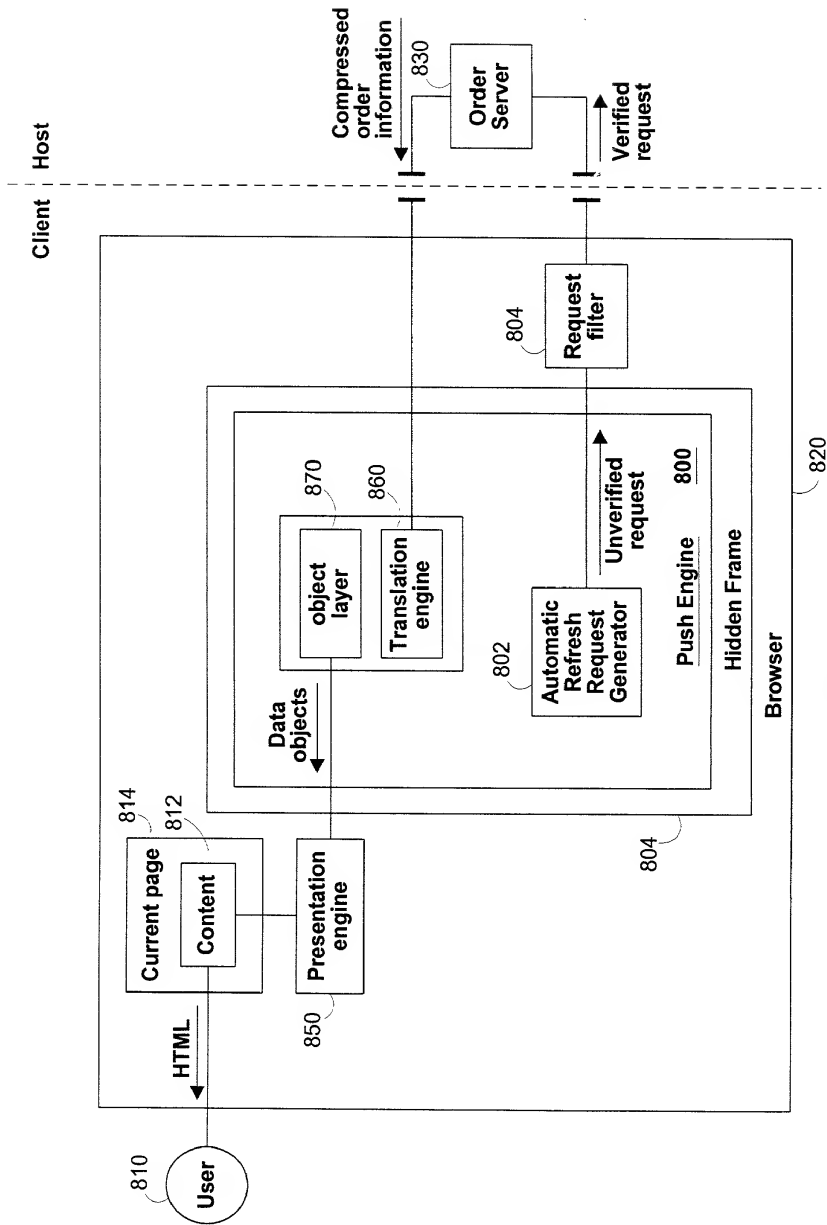


FIG. 19

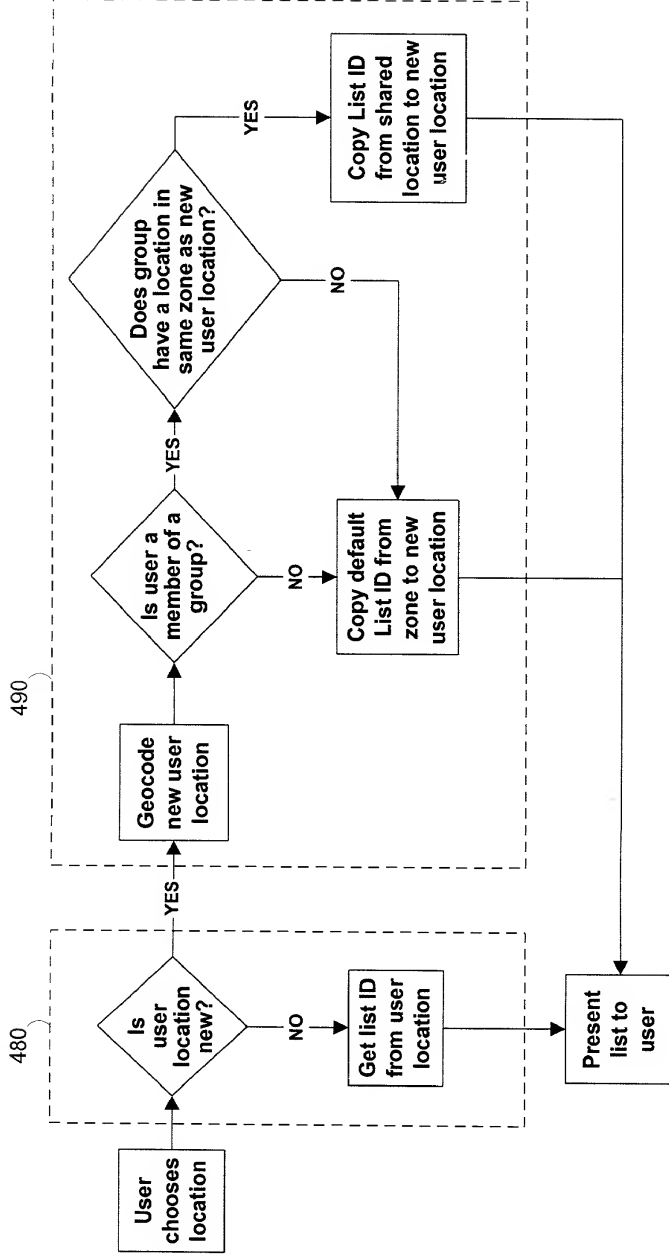


FIG. 20

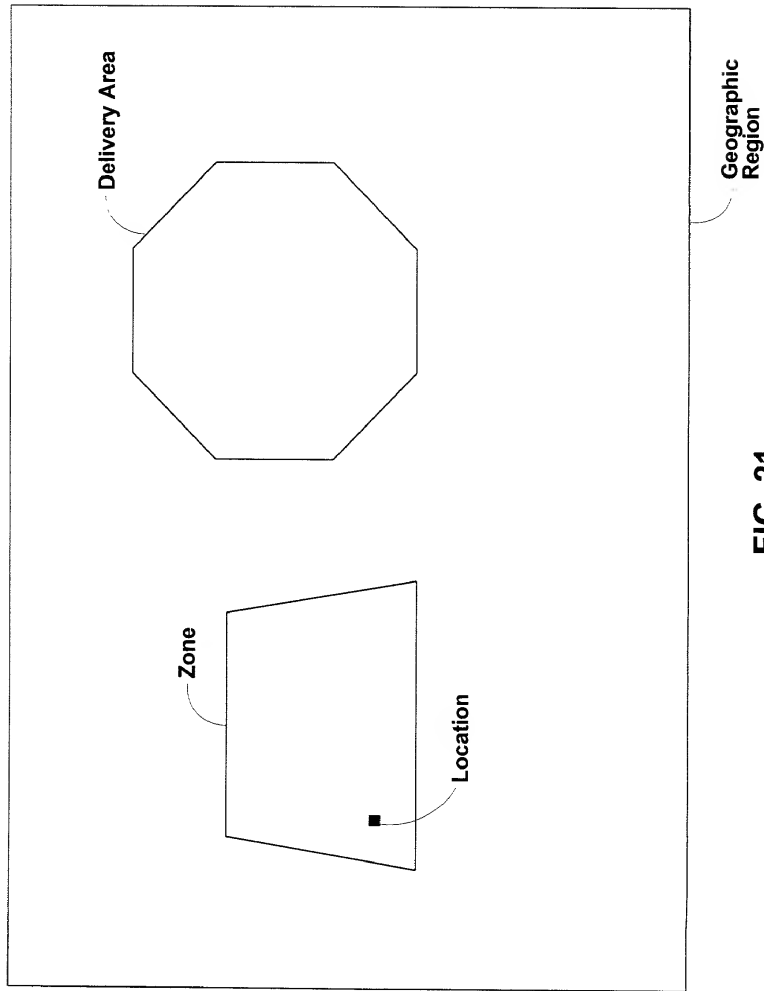
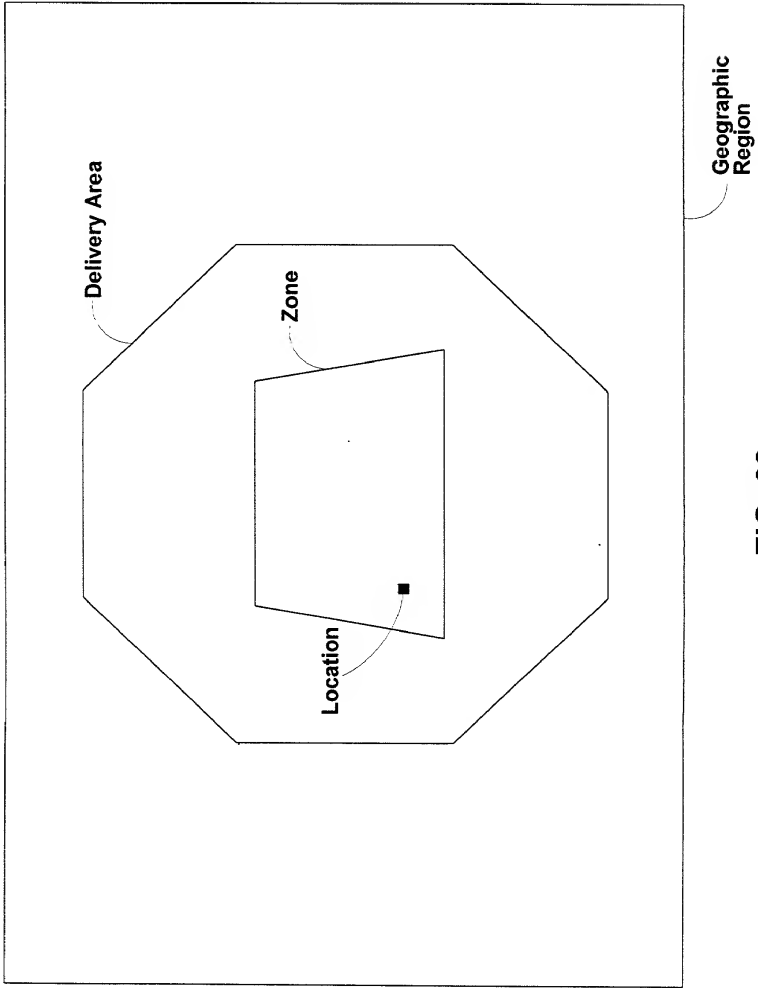


FIG. 21



**FIG. 22**

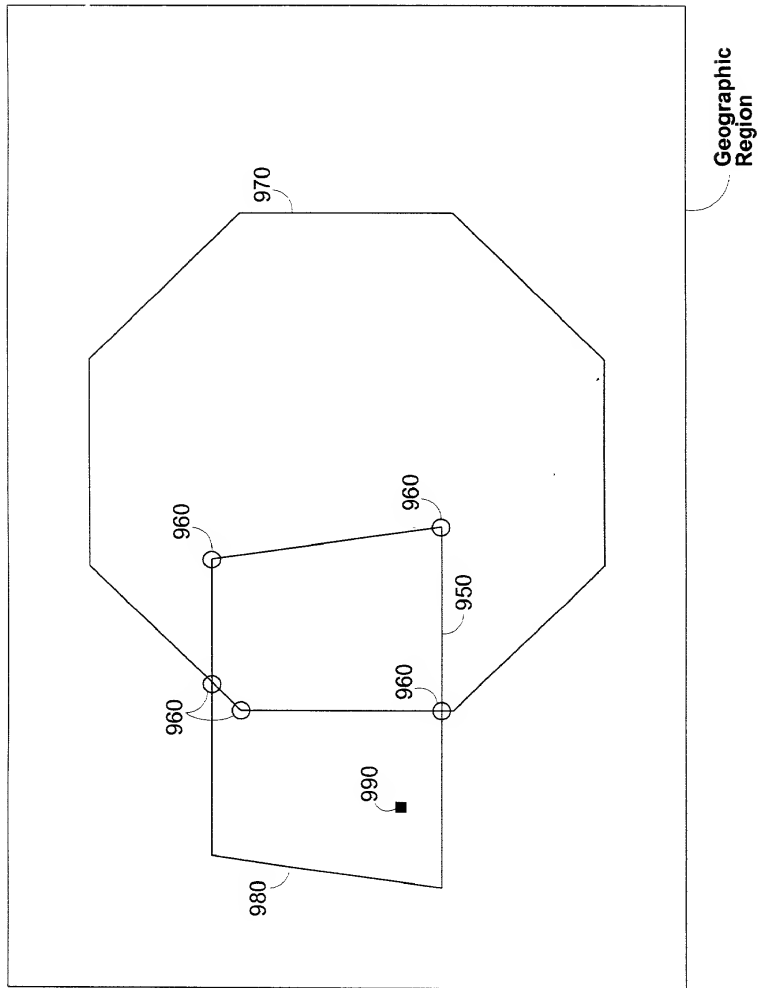
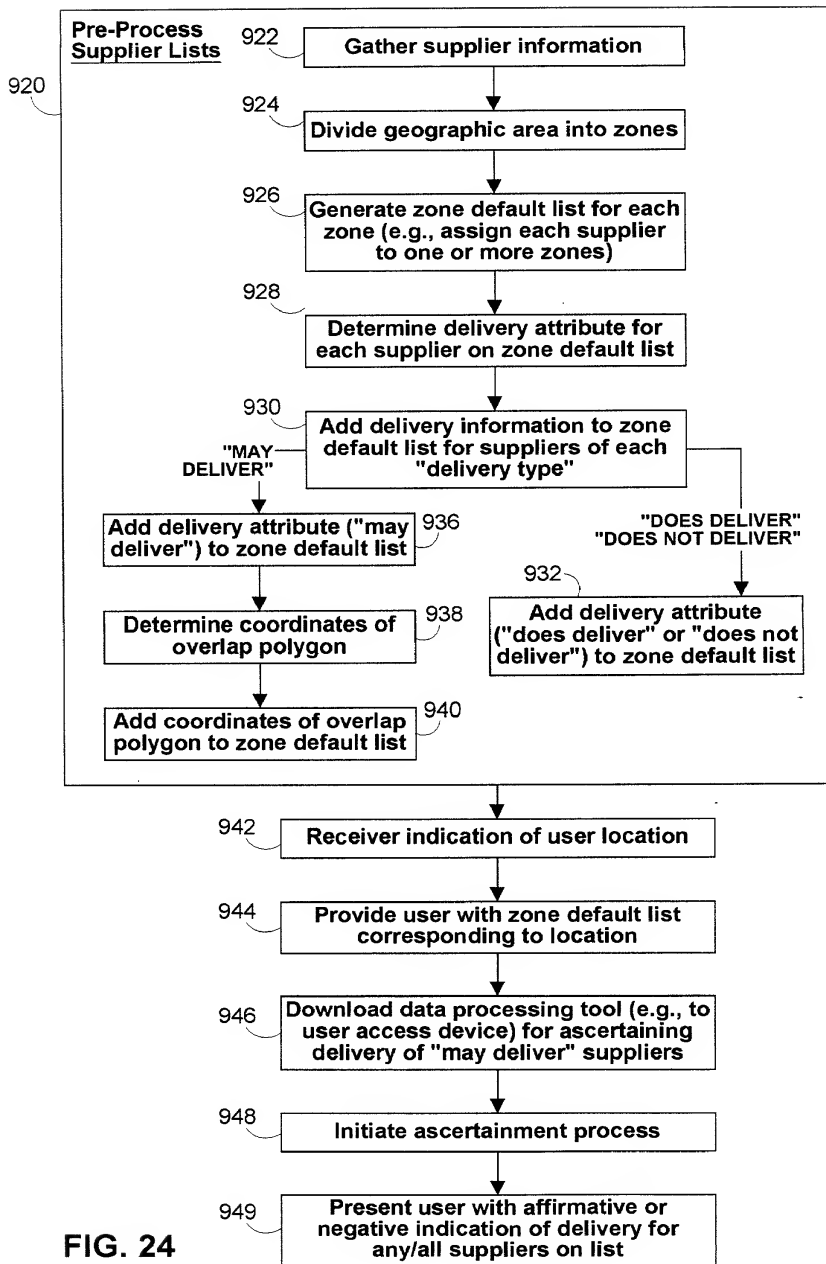


FIG. 23





**FIG. 24**

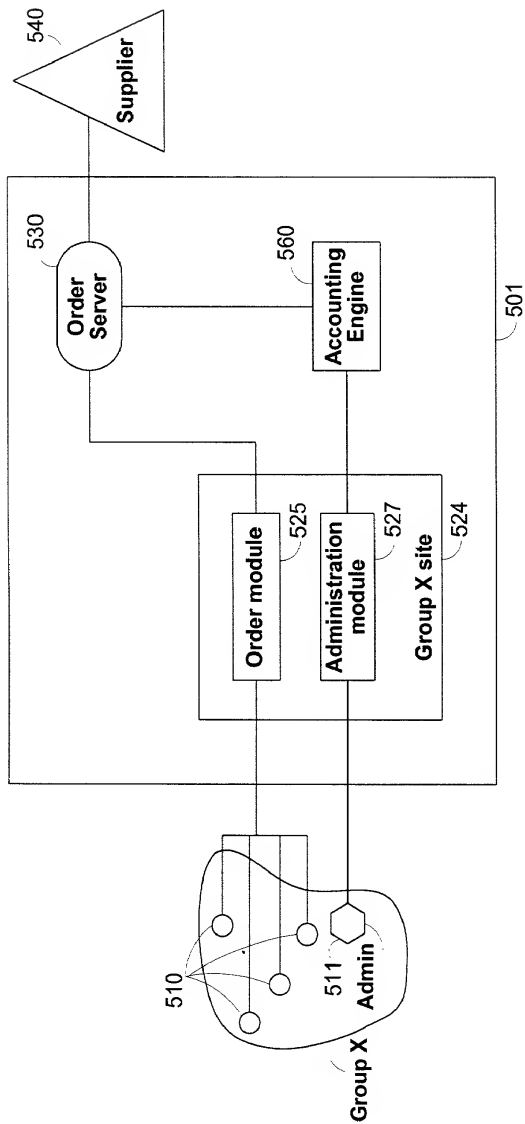


FIG. 25

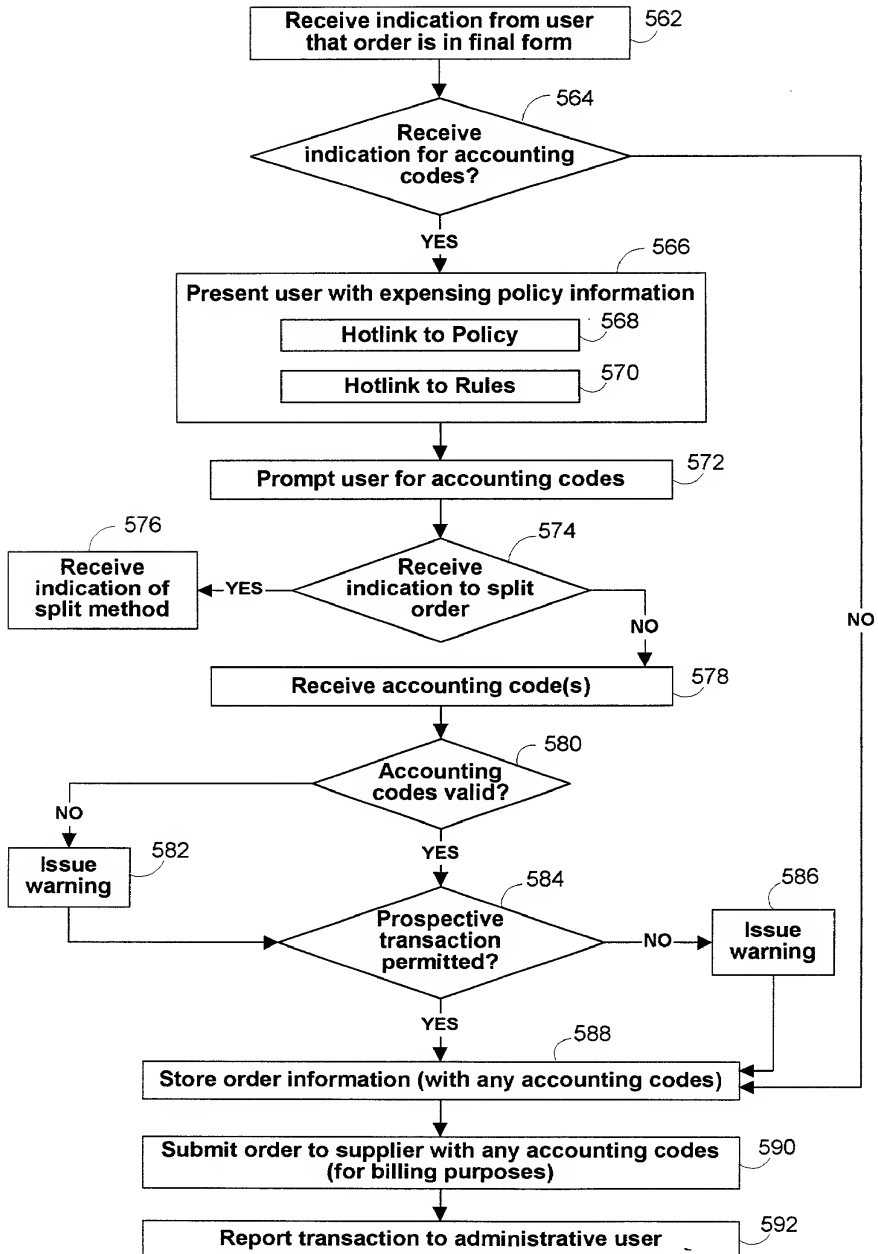


FIG. 26

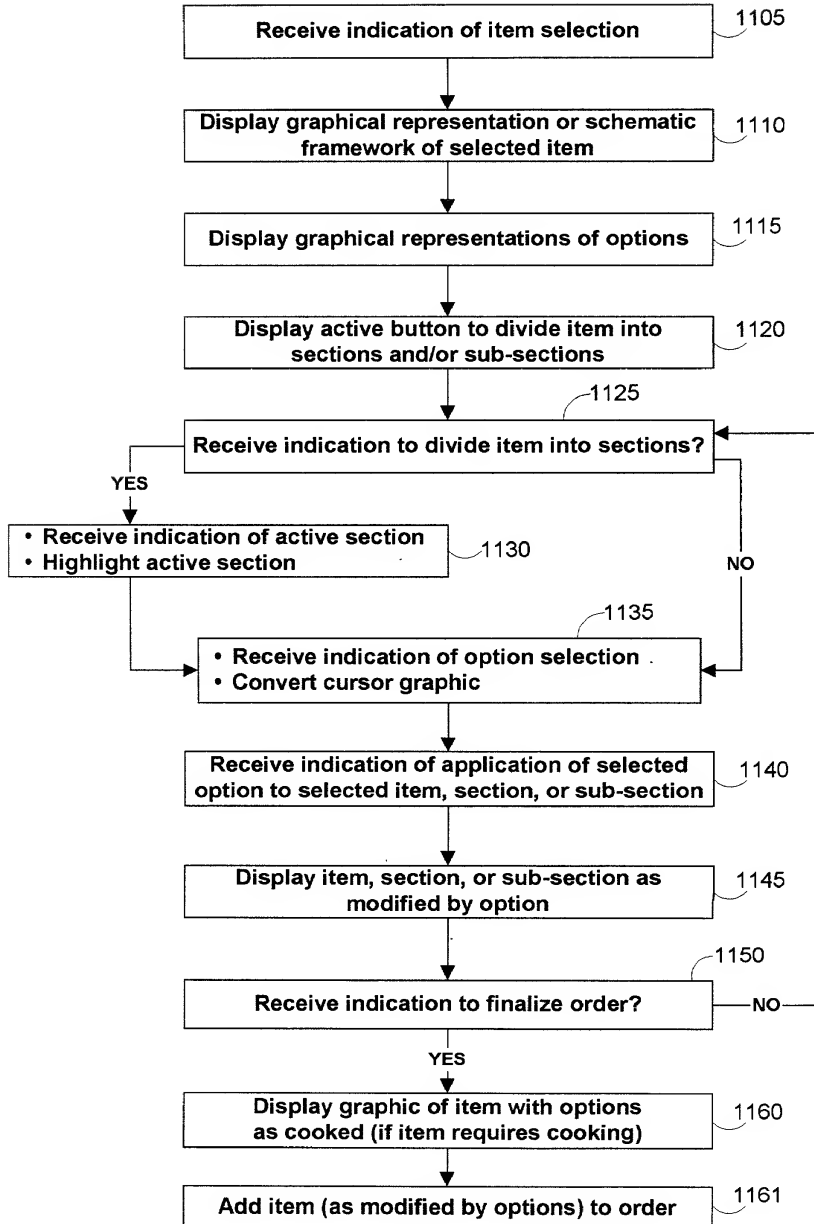


FIG. 27

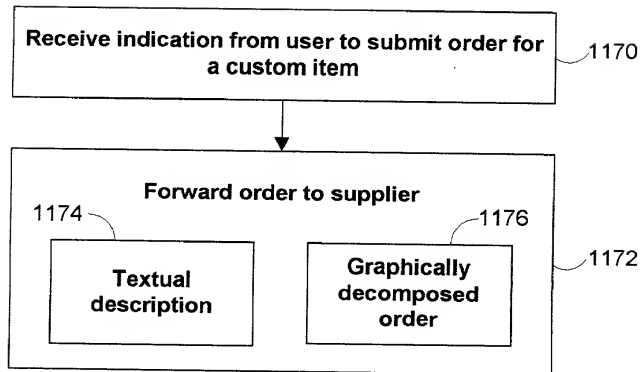


FIG. 28

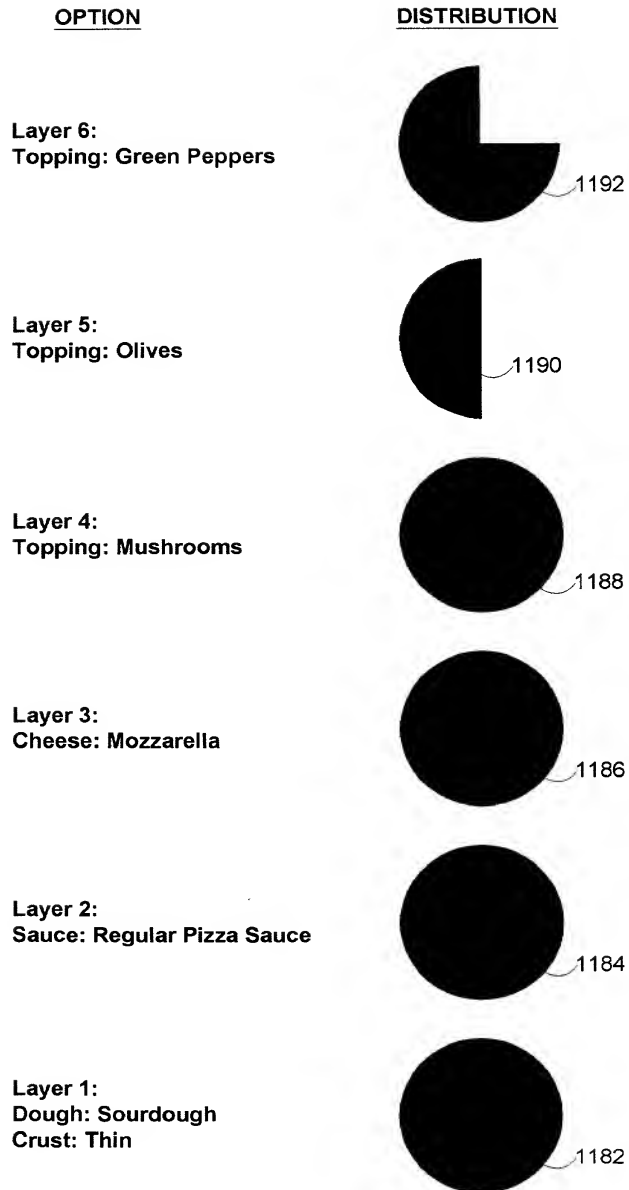


FIG. 29

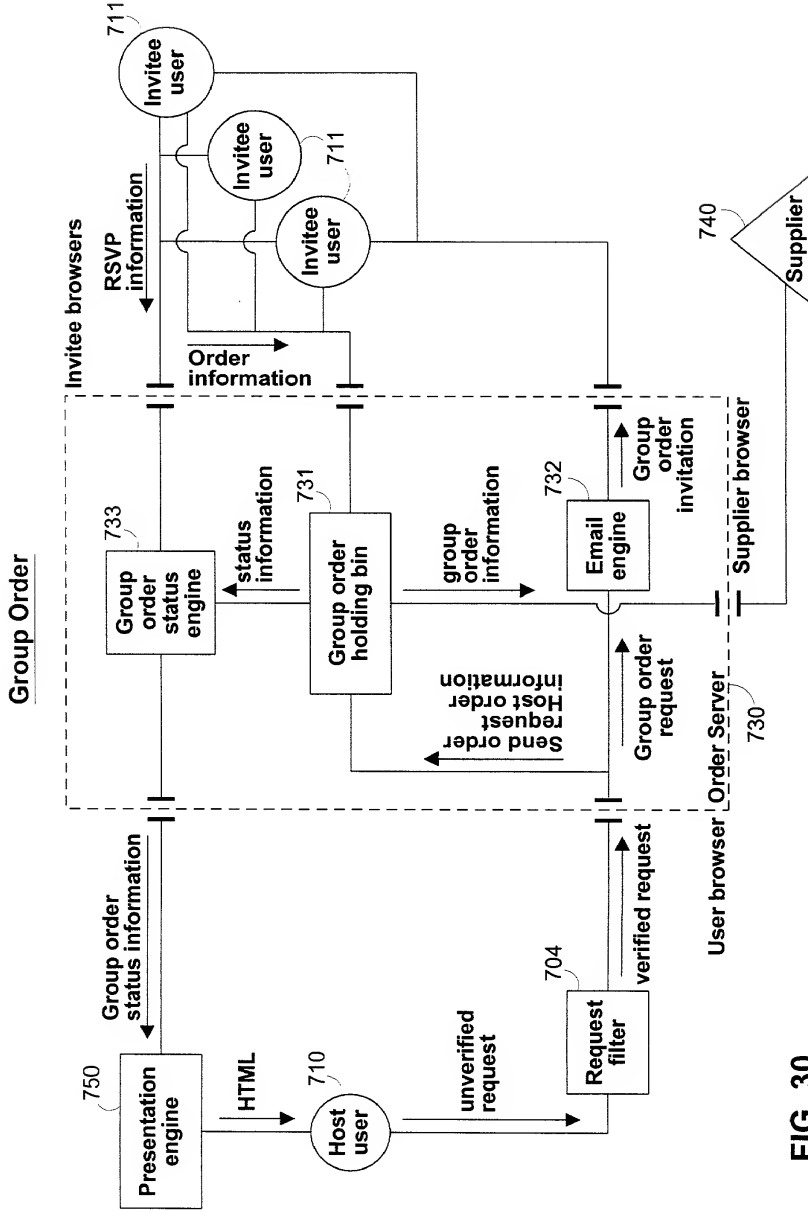


FIG. 30

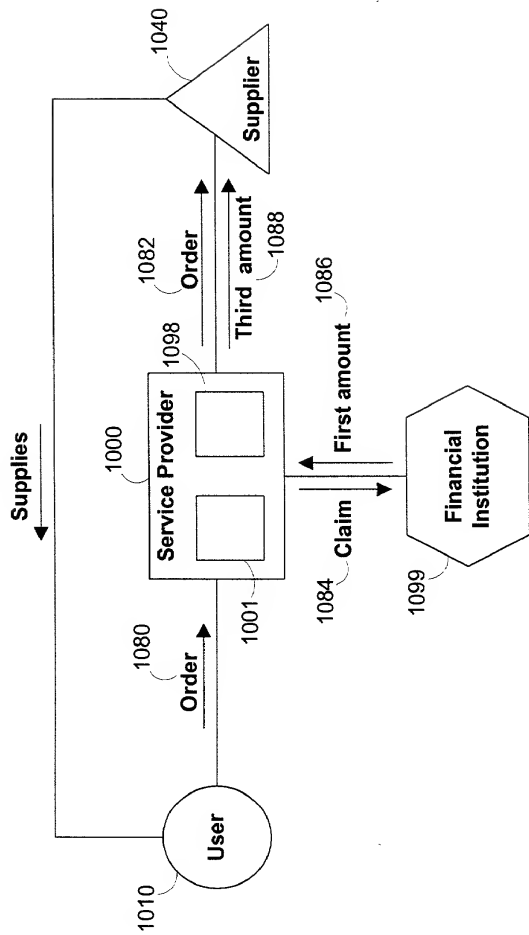


FIG. 31



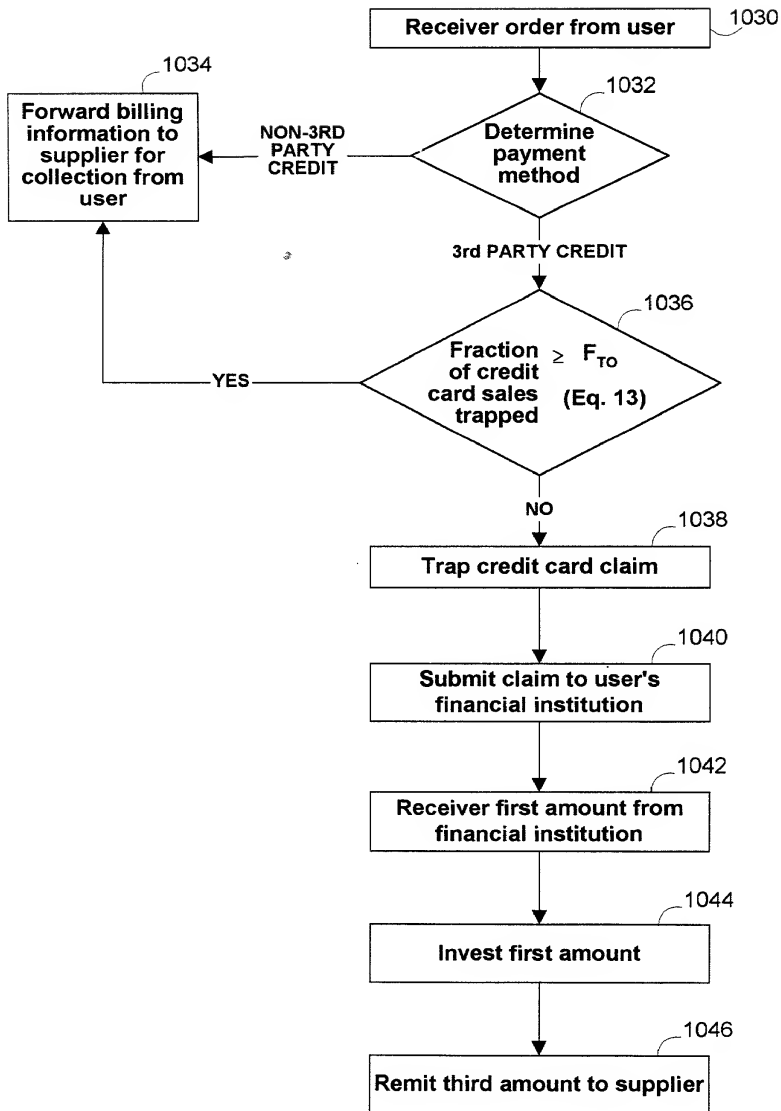
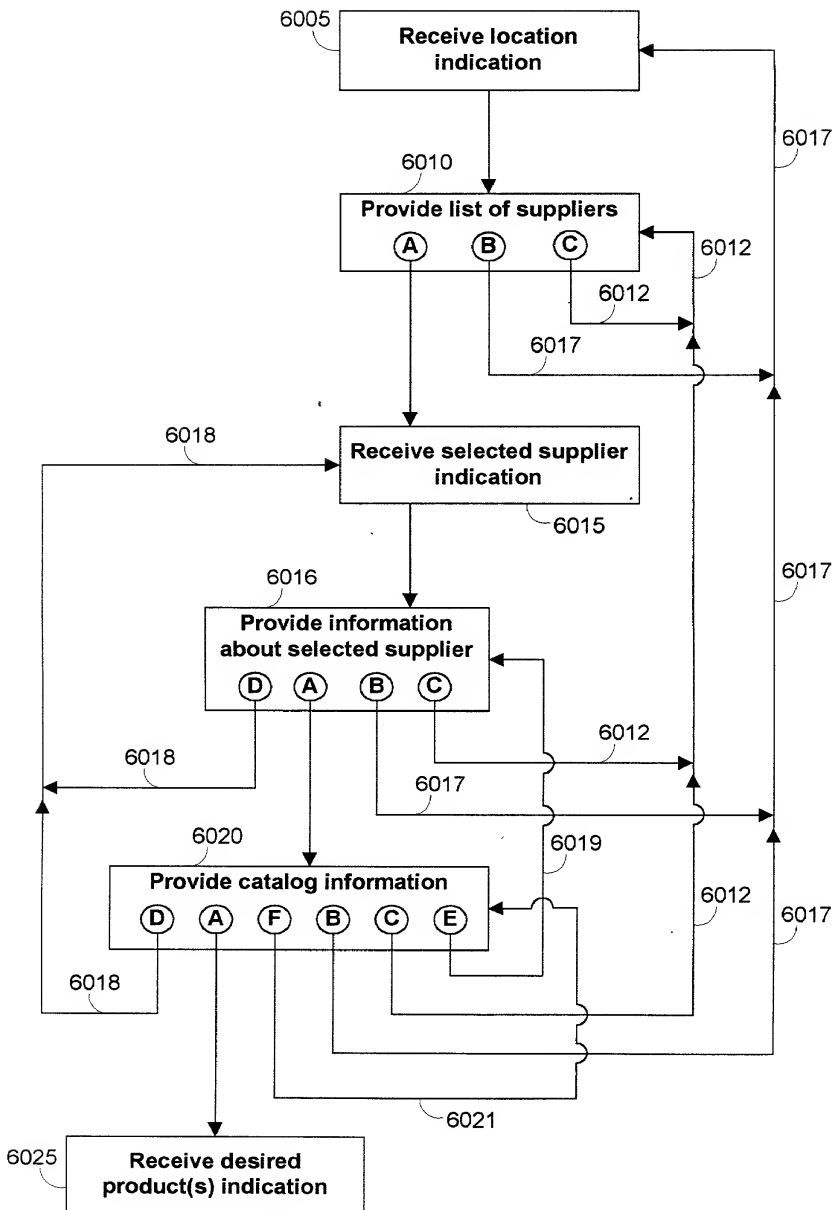
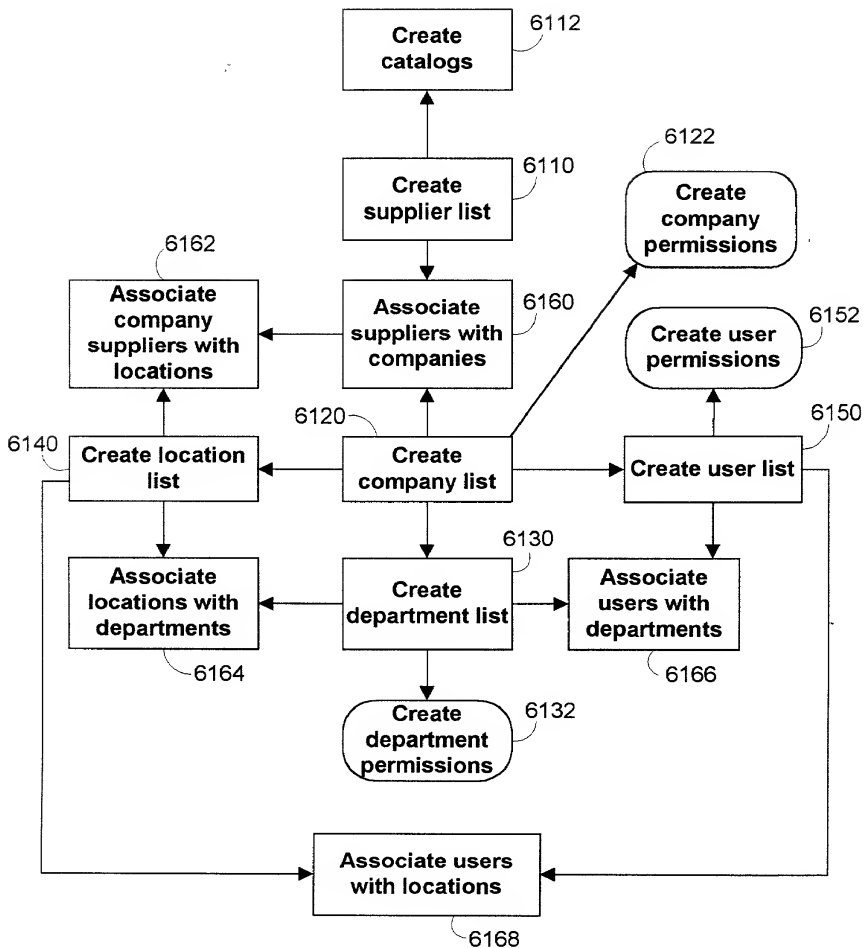


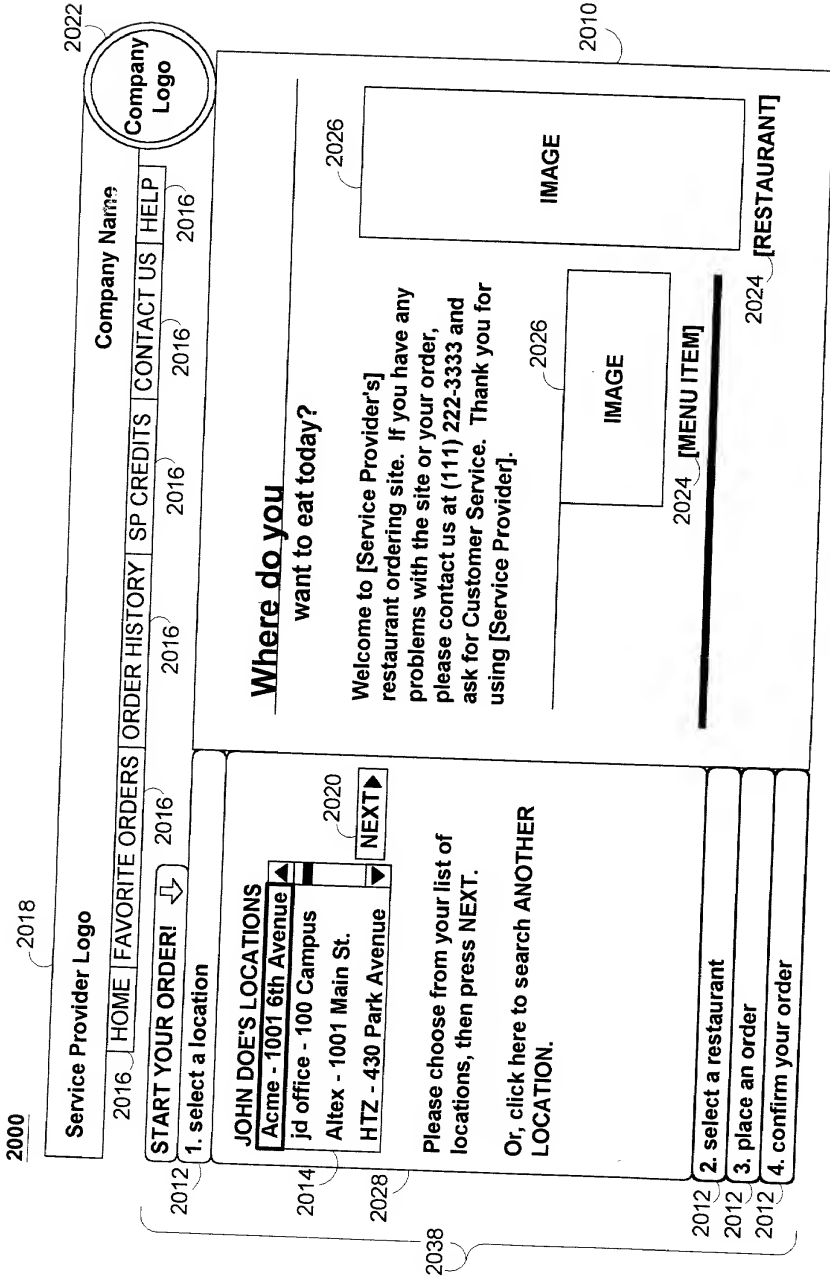
FIG. 32

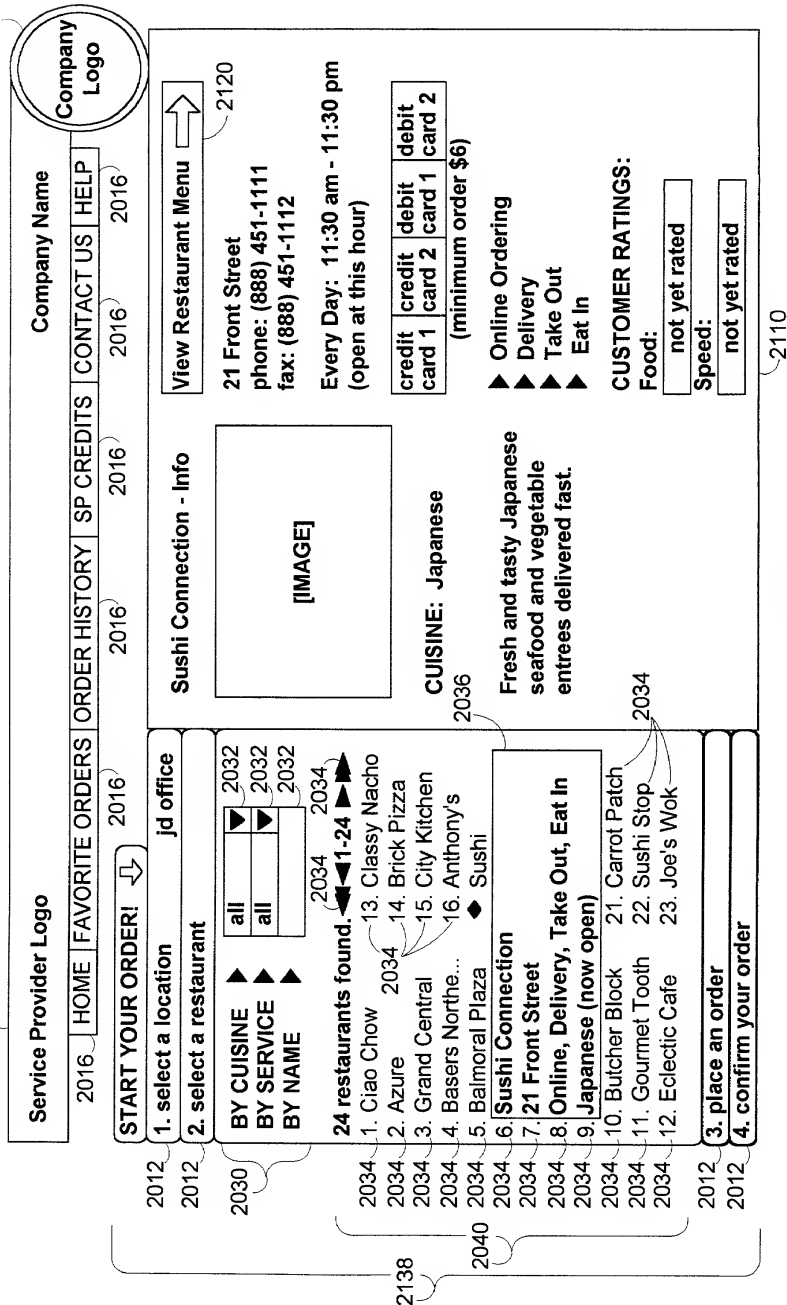


**FIG. 33**



**FIG. 34**









2400

2018

2022

Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

2016

START YOUR ORDER!

↓

1. select a location

JOHN DOE'S LOCATIONS

Acme - 1001 6th Avenue

jd office - 100 Campus

Altex - 1001 Main St.

HTZ - 430 Park Avenue

NEXT

2012

2014

2028

2038

Please choose from your list of locations, then press NEXT.

Or, click here to search ANOTHER LOCATION.

2012

2012

2012

2012

2. select a restaurant

3. place an order

4. confirm your order

FIG. 39

2410

John Doe's Order History

print e-mail close

DATE	LOCATION	RESTAURANT	TOTAL
10/16/00	Acme	Brick Pizza	\$ 10.83
10/16/00	Acme	Brick Pizza	\$ 10.83
10/16/00	Acme	Bagel Eatery	\$ 7.52
10/24/00	Altex	Sushi Connection	\$ 8.88

Total (tax included): \$ 8.88

Tip: \$ 0.00

Expense Codes

Project Code: 5000-1001

Employee Code: 5830

SPLIT EXPENSE (not saved)

Percentage: 50 %

Notes: lunch over briefings

(not saved) remove

Percentage: 50 %

Notes: John Rogers split lunch

Customer Satisfaction (can rate for five days)

Food Quality: Not Rated

Comments:

Order Text

SAVE



2500

2018

2022

Service Provider Logo

Company Name

Company Logo

COMPANY ORDER HISTORY

Date Range 2530 2530 2530

from 2530 month day year 2530

to 2530 month day year 2530

2530 2530 2530

SHOW 2532

SUMMARY VIEW

Grouped by 2534

Employee 2534

then 2534

No Second Grouping 2534

2532 SHOW 2532

DETAIL VIEW

2532 SHOW 2532

Employee	Project Code	Client Code	Date	Order I.D.	Total	Tip	Adjustment
Doe, John	1001	500	10/3/00 7:25:00 PM	5681604	\$12.88	\$0.00	\$0.00
Doe, John	1001	500	10/3/00 7:41:00 PM	5681608	\$17.21	\$1.00	\$0.00
Doe, John	2001	500	10/3/00 8:27:00 PM	5681612	\$30.69	\$0.00	\$0.00
Doe, John	2001	400	10/4/00 10:10:00 AM	5681625	\$10.88	\$0.00	\$0.00
Doe, John	8000	000	10/4/00 10:33:00 AM	5681631	\$20.51	\$0.00	\$0.00
Doe, John	8000	000	10/16/00 2:36:00 AM	6015468	\$12.99	\$0.00	\$0.00
Doe, John	1001	500	10/16/00 10:37:00 PM	6015485	\$9.66	\$0.00	\$0.00

2510

FIG. 40

FIG. 41

3100

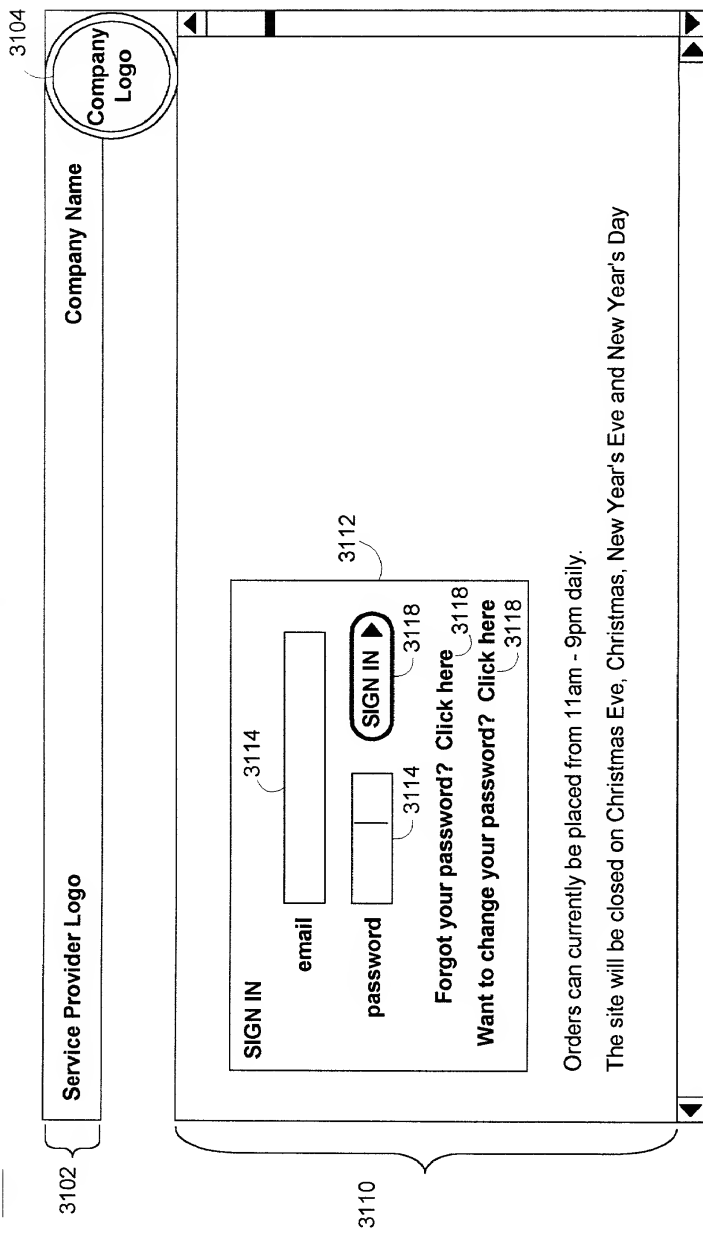


FIG. 41

3100

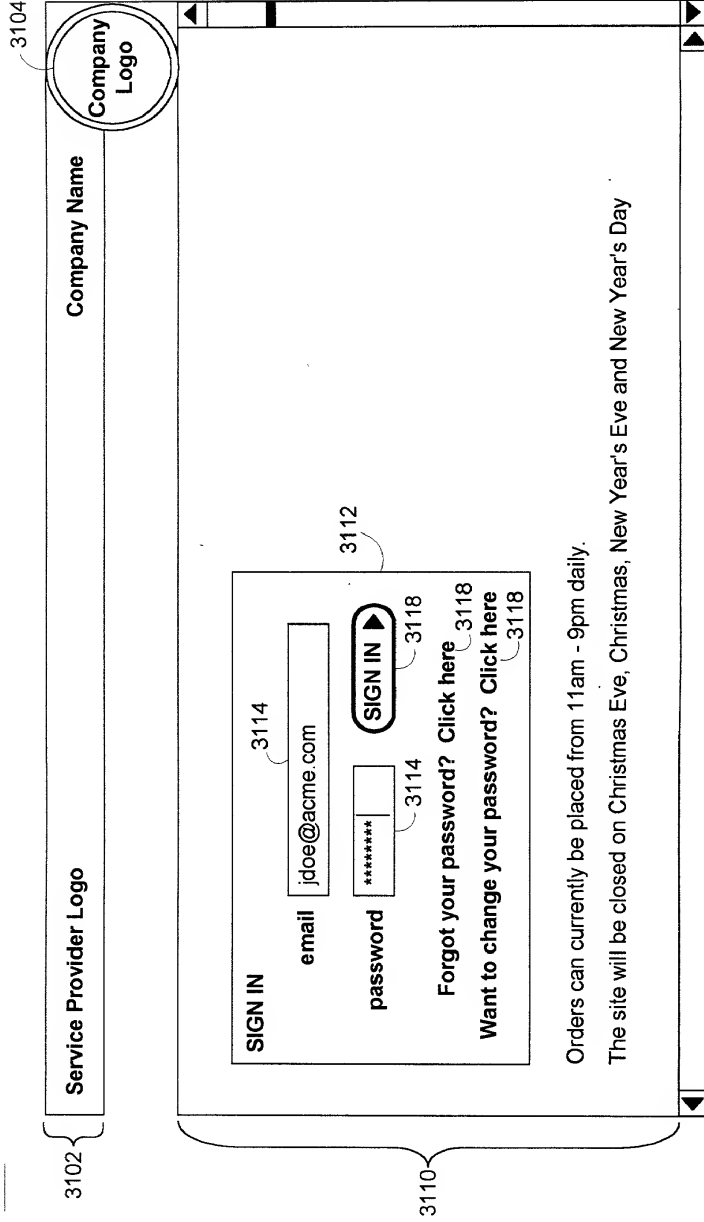


FIG. 42

3200

2018 2022

Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

2016

Company Name

2016

Company Logo

START YOUR ORDER! ↕

2012

1. select a location

2012

2. select a restaurant

2030

BY CUISINE

all

2032

BY SERVICE

all

BY NAME

12 restaurants found.

2034

1. Ciao Chow

2034

2. Azure

2034

3. Abe's Kosher Style

2034

4. Basers Northe...

2034

5. Balmoral Plaza

2034

6. Wayne's Wok

2034

7. Diner Mexicano

2034

8. Bon Tempe

2034

9. Cafe China

2034

10. Butcher Block

2034

11. Gourmet Tooth

2034

12. Eclectic Cafe

2012

3. place an order

2012

4. confirm your order

jd office

2016

Where do you want to eat today?

2026

Welcome to [Service Provider's] restaurant ordering site. If you have any problems with the site of your order, please contact us at (111) 222-3333 and ask for Customer Service. Thank you for using [Service Provider].

2026

IMAGE

2024

IMAGE

2024

[MENU ITEM]

2024

[RESTAURANT]

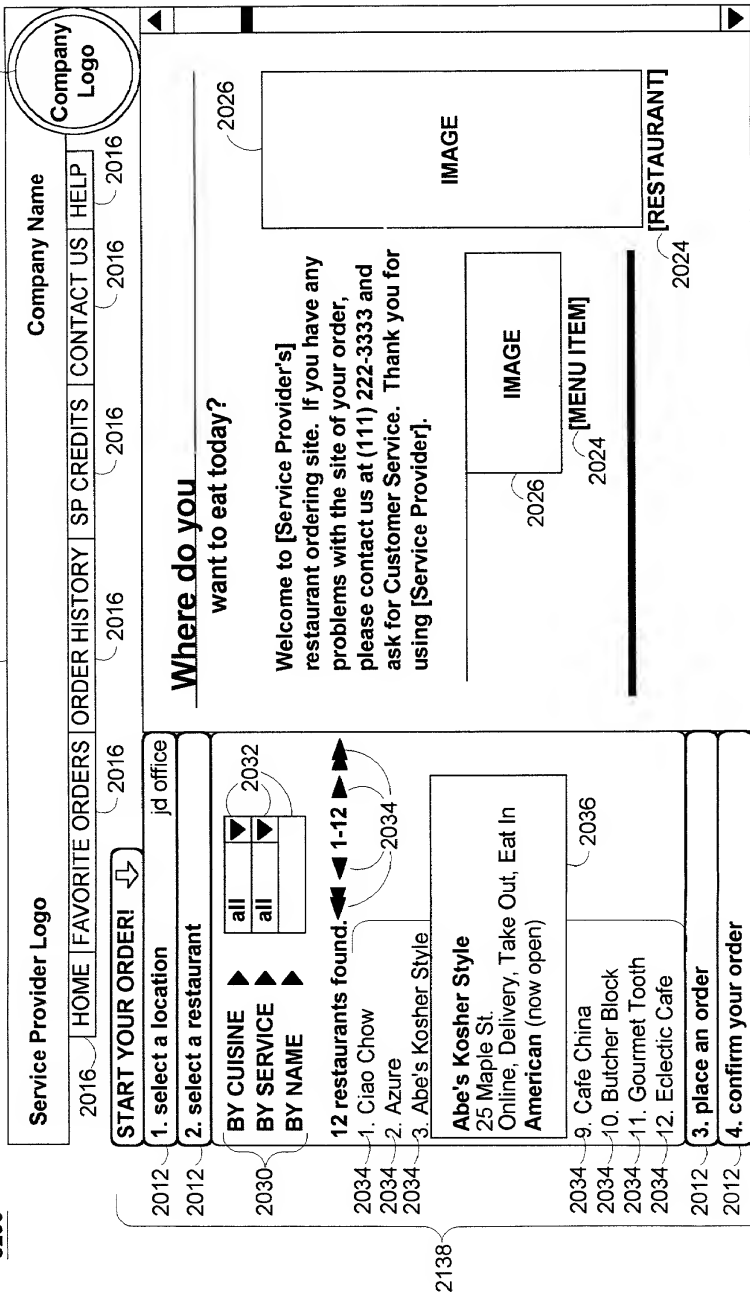
2010

FIG. 43

2018

2022

3200



2010

FIG. 44

2138

2100

2018

2022

Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

2016

START YOUR ORDER!

1. select a location

2. select a restaurant

BY CUISINE

BY SERVICE

BY NAME

jd office

Abe's Kosher ...

all

all

2030

12 restaurants found:

1. Ciao Chow

2. Azure

3. Abe's Kosher Style

4. Basers Northe...

5. Balmoral Plaza

6. Wayne's Wok

7. Diner Mexicano

8. Bon Tempe

9. Cafe China

10. Butcher Block

11. Gourmet Tooth

12. Eclectic Cafe

2012

3. place an order

2012

4. confirm your order

2034

2034

2034

2034

2034

2034

2034

2034

2034

2034

2034

2034

2032

2034

2040

2138

2020

View Restaurant Menu

25 Maple St.

phone: (888) 555-1234

fax: (888) 555-0123

Every Day: 11am to 9am

(open at this hour)

credit card 1

credit card 2

debit card 1

debit card 2

online ordering

Delivery

Take Out

Eat In

CUISINE: American

CUSTOMER RATINGS:

Food:

Speed:

[Restaurant InfoText]

not yet rated

not yet rated

2110

FIG. 45

3300

2018

2022

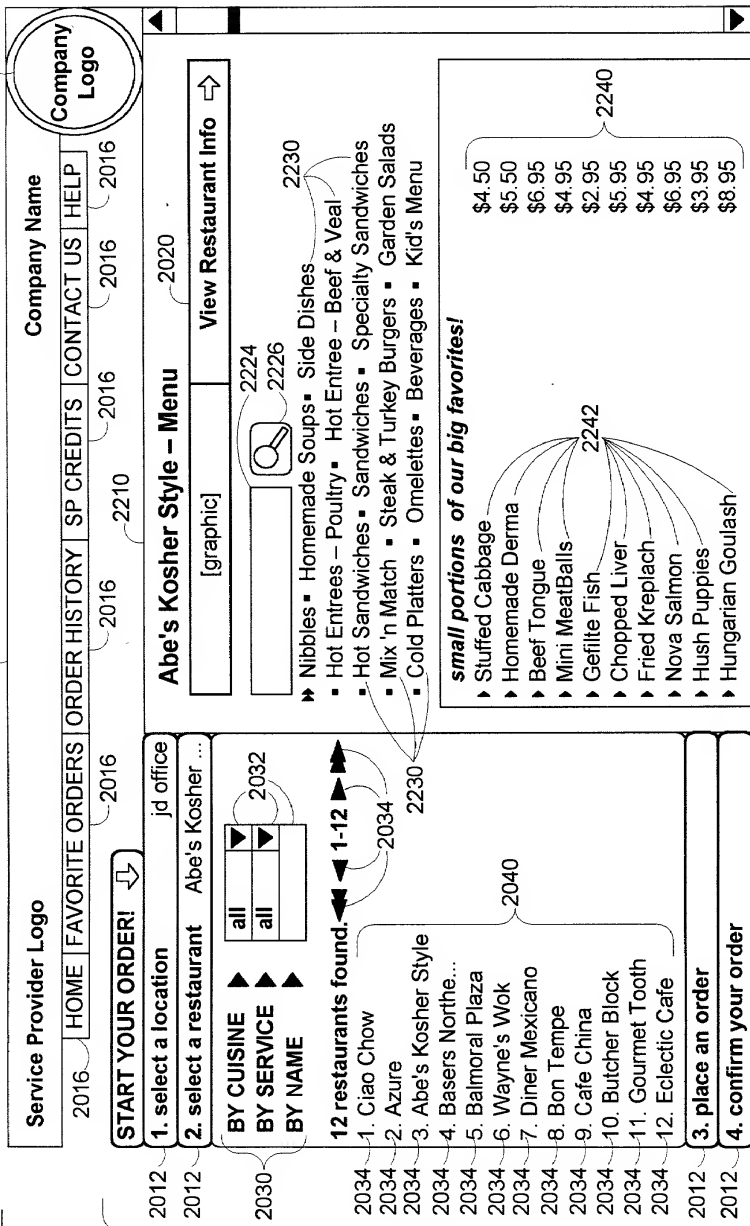


FIG. 46

3300

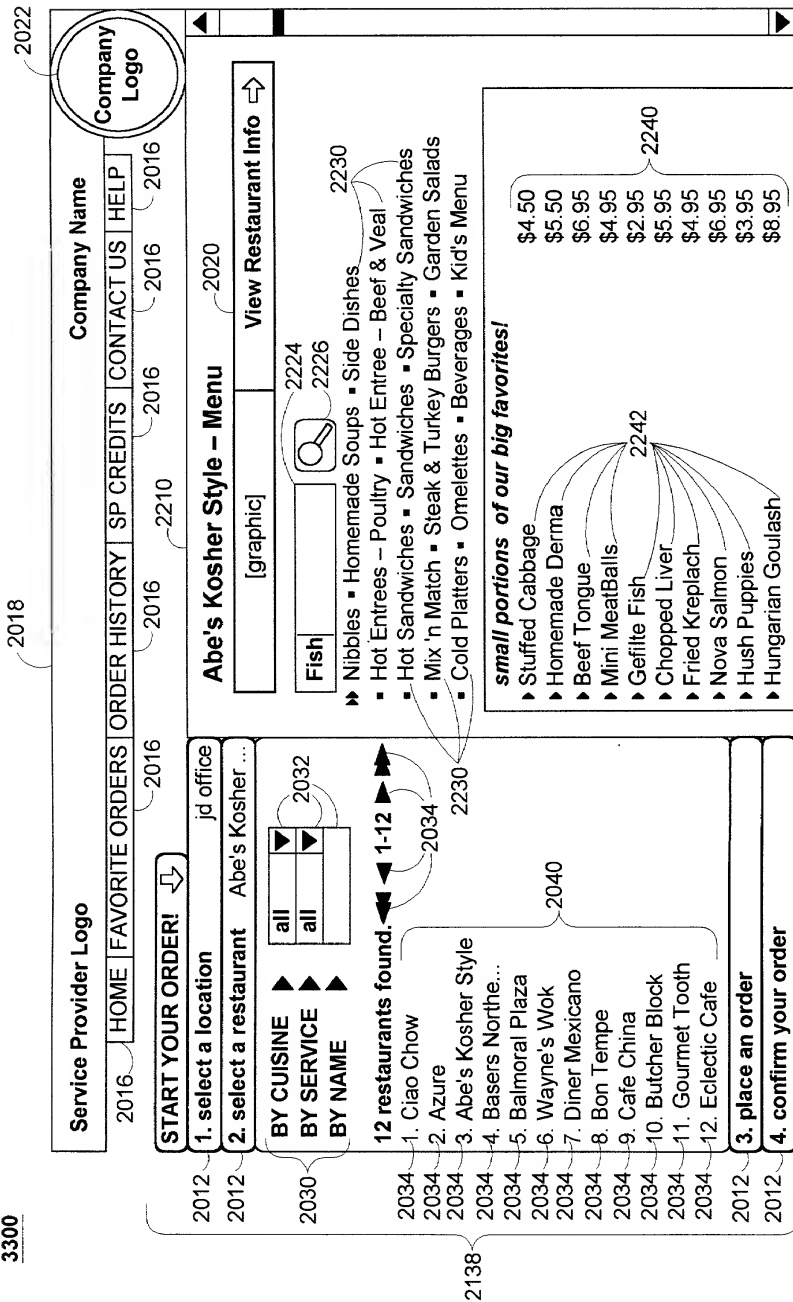
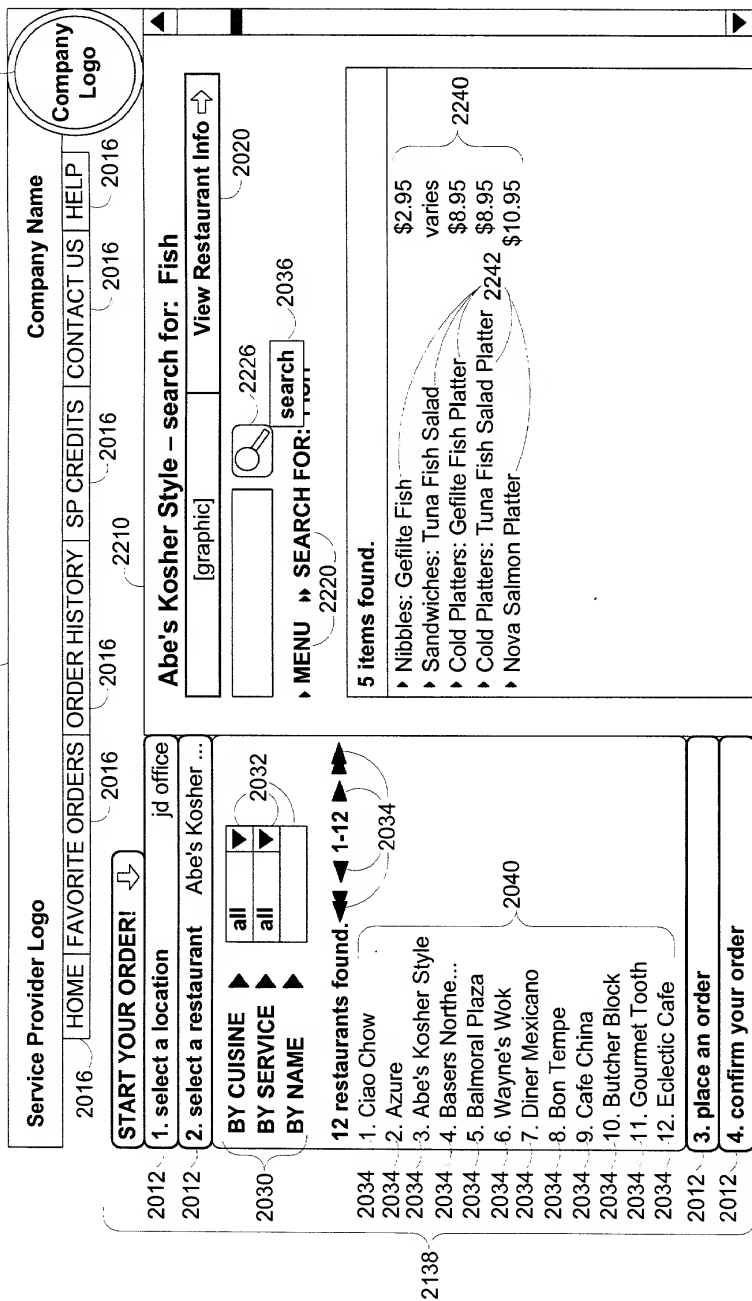


FIG. 47





**FIG. 48**

2200

2018

2022

Service Provider Logo

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

START YOUR ORDER!

1. select a location

2. select a restaurant

3. place an order

jd office

Abe's Kosher ...

1 Items. \$7.45

SANDWICHES

1 + Tuna Fish Salad Remove \$7.45

clear

CHECK OUT

Abe's Kosher Style – Menu

[graphic]

SEARCH FOR: FISH

MENU

2220

2224

2226

View Restaurant Info

2230

Nibbles

Homemade Soups

Side Dishes

2230

Hot Entrees – Poultry

Hot Entree – Beef & Veal

2230

Hot Sandwiches

Sandwiches

Specialty Sandwiches

2230

Mix 'n Match

Steak & Turkey Burgers

Garden Salads

2230

Cold Platters

Omelettes

Beverages

Kid's Menu

2240

Homemade Stuffed Delma

Spinach Log

Israeli Salad

Cucumber Salad

2242

per pound

Special Instructions:

Sprinkle with cayenne pepper.

ADD TO ORDER

2248

2242

Pasta Salad

FIG. 49

2240

2238

2228

2012

2012

2012

2012

2202

2208 SANDWICHES

1 + Tuna Fish Salad Remove \$7.45

2206

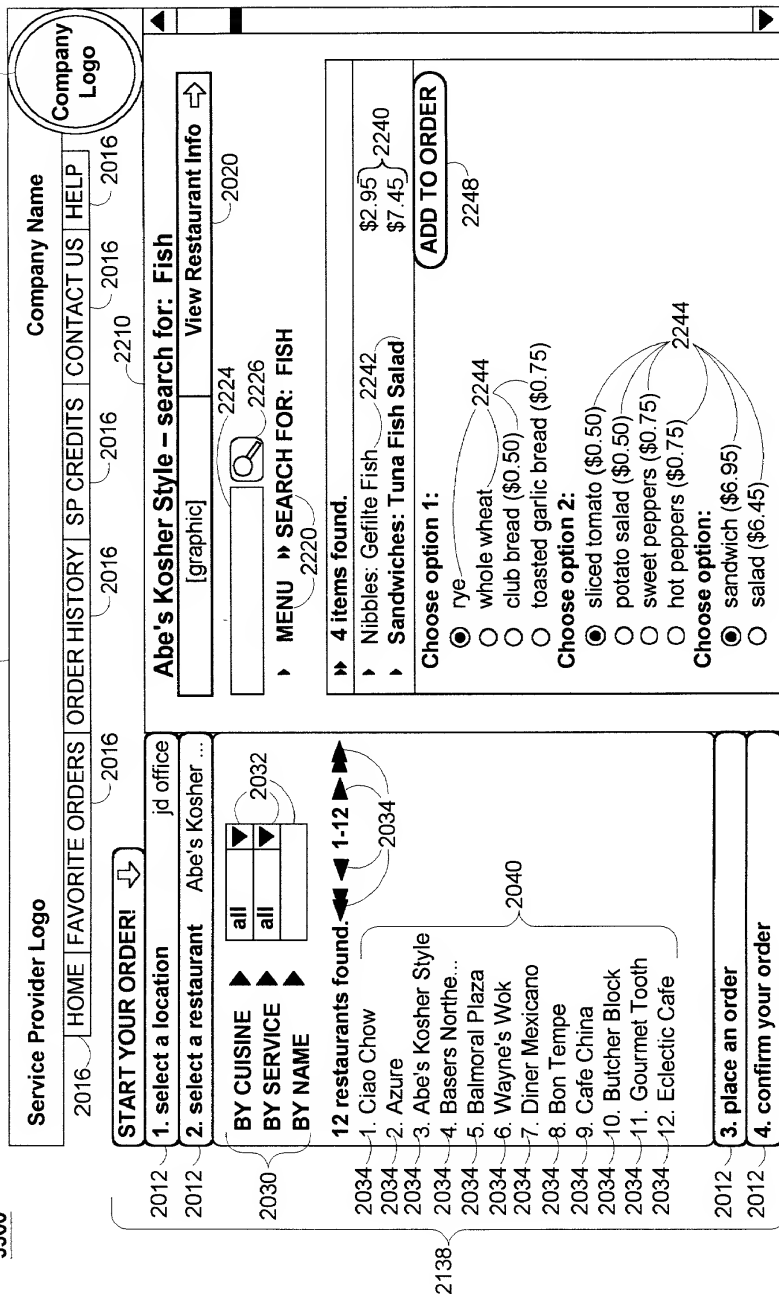
2020

2214

2230

Your order (as is) is available for ordering: Every Day: 11am to 9:30pm

4. confirm your order



**FIG. 50**

2018

2022

Service Provider Logo

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

START YOUR ORDER! ↓

1. select a location

jd office

2. select a restaurant

Abe's Kosh...

3. place an order

1 items. \$7.45

2208 SANDWICHES

1 + Tuna Fish Salad Remove \$7.45

2206

CHECK OUT

2020

clear

2214

Your order (as is) is available for ordering: Every Day: 11am to 9:30pm

4. confirm your order

2012

2012

2012

2202

2228

2012

2016

2016

2016

2016

2016

2016

2020

2020

2020

2020

2020

2020

2224

2226

2020

2220

2242

2240

2248

2036

2244

2244

2244

2244

2244

2244

2244

FIG. 51

2012 2016 2022

Service Provider Logo

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

2016

START YOUR ORDER!

1. select a location

2. select a restaurant

3. place an order

jd office

Abe's Kosher ...

1 Items. \$10.95

2012 2012 2012

2022

SANDWICHES

1 + Tuna Fish Salad Remove \$7.45

2208 2206

SIDE DISHES:

1 + Cucumber Salad Remove \$3.50

2208 2230

CHECK OUT

clear

2020 2214

2028

Your order (as is) is available for ordering:

Every Day. 11am to 9:30pm

2012

4. confirm your order

2016

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

2016 2016 2016

Company Name

Company Logo

2022

Abe's Kosher Style - Menu

[graphic]

2224 2226

MENU

SEARCH FOR: FISH

2220

View Restaurant Info

2020

2238

Nibbles

Homemade Soups

Side Dishes

2230

Hot Entrees - Poultry

Hot Entree - Beef & Veal

Hot Sandwiches

Sandwiches

Specialty Sandwiches

Mix 'n Match

Steak & Turkey Burgers

Garden Salads

Cold Platters

Omelettes

Beverages

Kid's Menu

Homemade Stuffed Derma

Spinach Log

Israeli Salad

2242

Cucumber Salad

2240

per pound

Special Instructions:

2246

ADD TO ORDER

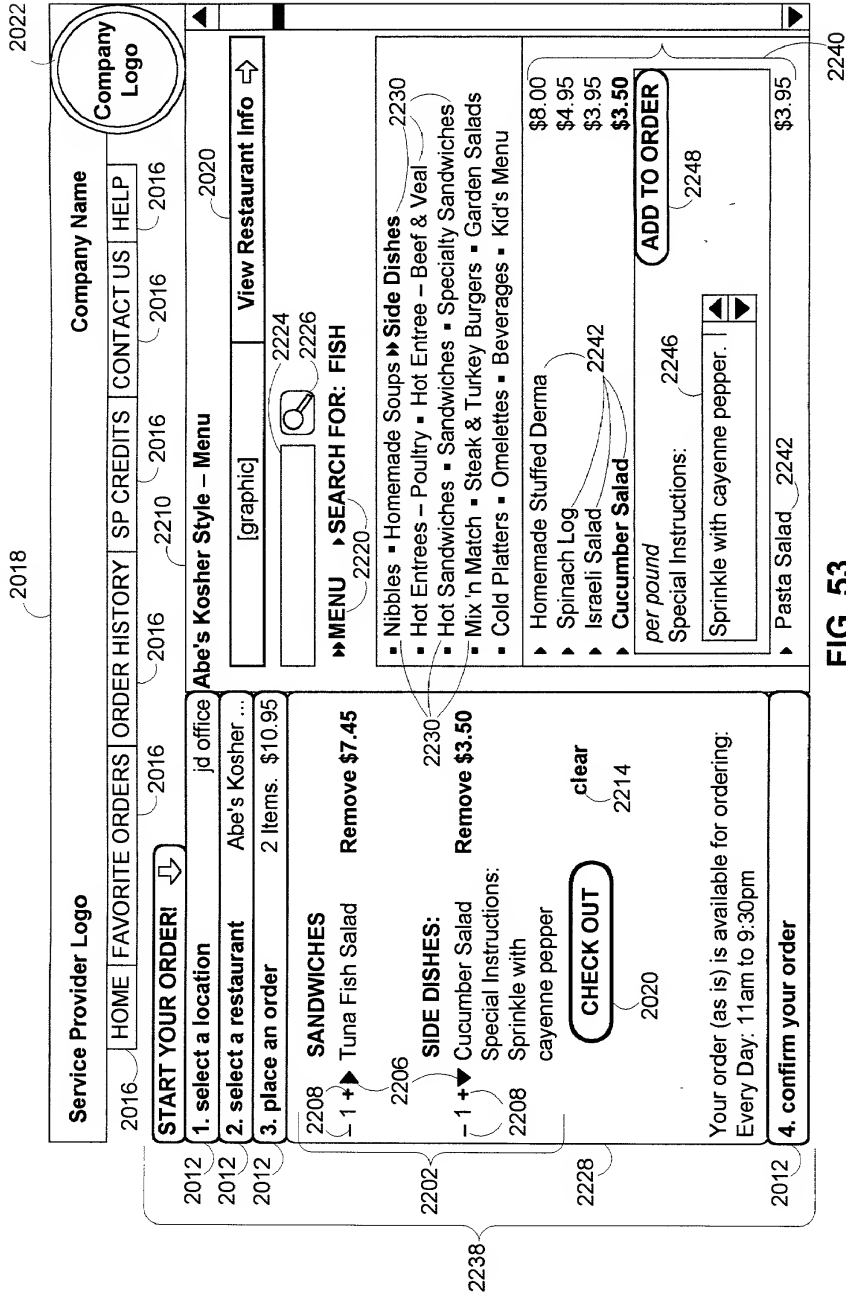
2248

Pasta Salad

2242

\$3.95

FIG. 52









2018

2022



Service Provider Logo		Company Name	
HOME	FAVORITE ORDERS	CONTACT US	HELP



2016

2016

2016

2016

1. select a location jd office
2. select a restaurant Abe's Kosher ...
3. place an order 2 Items. \$10.95
4. confirm your order

If you would like your order delivered or ready for pickup as soon as possible select ASAP. If you would like your order delivered or ready for pickup at a later time, select LATER.

2302 ☒ ASAP

2302 ☐ Later

2020

2020

\*\*\*\*\* AMERICA TO GO \*\*\*\*\*

For questions about this order, call (212) 790-9587

To: RESTAURANT  
Abe's Kosher Style  
25 Maple St.  
Tel: (888) 555-1234

From: John Doe  
1001 Main St.  
Acme  
Plaintown, OH 44444  
Tel: (888) 395-3500

Order Placed: 12/5 06:22 pm  
Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:  
Tuna Fish Salad  
option 1: rye  
option 2: sliced tomato  
option: sandwich. .... 7.45

SIDE DISHES:  
Cucumber Salad

2310

FIG. 56

2018

2022

Service Provider Logo		Company Name		Company Logo	
2016	HOME	FAVORITE ORDERS	ORDER HISTORY	SP CREDITS	CONTACT US
START YOUR ORDER! ↓		2016	2016	2016	2016
2012	1. select a location	jd office			
2012	2. select a restaurant	Abe's Kosh...			
2012	3. place an order	2 Items. \$10.95			
2012	4. confirm your order				
Method of Payment		<p>2302 <input checked="" type="radio"/> cash</p> <p>2302 <input type="radio"/> credit card</p> <p>2302 <input type="radio"/> account</p>			
<p>2020 <input type="button" value="CANCEL"/></p> <p>2020 <input type="button" value="SAVE"/></p>		<p>***** AMERICA TO GO *****</p> <p>For questions about this order, call (212) 790-9587</p> <p>To: RESTAURANT Abe's Kosh... 25 Maple St. Tel: (888) 555-1234</p> <p>From: John Doe 1001 Main St. Acme Plaintown, OH 44444 Tel: (888) 395-3500</p> <p>Order Placed: 12/5 06:22 pm Time of Delivery: ASAP</p> <p>FOR DELIVERY</p> <p>SANDWICHES: Tuna Fish Salad option 1: rye option 2: sliced tomato option: sandwich..... 7.45</p> <p>SIDE DISHES: Cucumber Salad</p>			

FIG. 57

2310

2328



2018

2022

Service Provider Logo

Company Name

Company Logo

2016 HOME FAVORITE ORDERS ORDER HISTORY SP CREDITS CONTACT US HELP 2016 2016 2016

START YOUR ORDER! ↓

- 2012 1. select a location jd office
- 2012 2. select a restaurant Abe's Kosh...
- 2012 3. place an order 2 items. \$10.95
- 2012 4. confirm your order

Location

name 2302 John Doe  
 company 2302 Acme  
 address 1 2302  
 address 2 2302  
 city 2302 Plaintown  
 state 2302 OH  
 zip code 2302 44444  
 area code & phone 2302 888 395-3800

2020

CANCEL

2020

SAVE

\*\*\*\*\* AMERICA TO GO \*\*\*\*\*

For questions about this order, call (212) 790-9887

To: RESTAURANT  
 Abe's Kosh Style  
 25 Maple St.  
 Tel: (888) 555-1234

From: John Doe  
 1001 Main St.  
 Acme  
 Plaintown, OH 44444  
 Tel: (888) 395-3500

Order Placed: 12/5 06:23 pm  
 Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:  
 Tuna Fish Salad  
 option 1: rye  
 option 2: sliced tomato  
 option: sandwich..... 7.45

SIDE DISHES:  
 Cucumber Salad

2310

FIG. 59

Service Provider Logo				Company Name				Company Logo	
2016	HOME	FAVORITE ORDERS	ORDER HISTORY	SP CREDITS	CONTACT US	HELP			
START YOUR ORDER! ↓			2016	2016	2016	2016			
2012	1. select a location		jd office						
2012	2. select a restaurant		Abe's Koshers ...						
2012	3. place an order		2 items. \$10.95						
2012	4. confirm your order								
Save this in Favorite Orders?									
<div> <input type="radio"/> 2302 Save Order           <input checked="" type="radio"/> 2302 Don't Save Order         </div>									
<div> <input type="radio"/> 2328           <input checked="" type="radio"/> 2302         </div>									
<div> <input type="radio"/> 2020           <input checked="" type="radio"/> 2012         </div>									
<div> <input type="button" value="PREV"/> <input type="button" value="NEXT"/> </div>									
<div> <p>***** AMERICA TO GO *****</p> <p>For questions about this order, call (212) 790-9587</p> <p>To: RESTAURANT Abe's Kosher Style 25 Maple St. Tel: (888) 555-1234</p> <p>From: John Doe 1001 Main St. Acme Plaintown, OH 44444 Tel: (888) 395-3500</p> <p>Order Placed: 12/5 06:24 pm Time of Delivery: ASAP</p> <p>SANDWICHES: Tuna Fish Salad option 1: rye option 2: sliced tomato option: sandwich..... 7.45</p> <p>SIDE DISHES: Cucumber Salad</p> </div>									

**FIG. 60**

2022

2018

2300

Service Provider Logo

Company Name

Company Logo

2016 HOME FAVORITE ORDERS ORDER HISTORY 2016 SP CREDITS 2016 CONTACT US 2016 HELP

2012 START YOUR ORDER! 2016 jd office

2012 1. select a location

2012 2. select a restaurant Abe's Kosher ...

2012 3. place an order 2 items. \$10.95

2012 4. confirm your order

Save this in Favorite Orders?

2302 ☒ Save Order

2302 ☐ Don't Save Order

2020

2020

\*\*\*\*\* AMERICA TO GO \*\*\*\*\*

For questions about this order, call (212) 790-9587

To: RESTAURANT  
Abe's Kosher Style  
25 Maple St.  
Tel: (888) 555-1234

From: John Doe  
1001 Main St.  
Acme  
Plaintown, OH 44444  
Tel: (888) 395-3500

Order Placed: 12/5 06:24 pm  
Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:  
Tuna Fish Salad  
option 1: rye  
option 2: sliced tomato  
option: sandwich. .... 7.45

SIDE DISHES:  
Cucumber Salad

2310

FIG. 61

2018

2022

Service Provider Logo		Company Name		Company Logo	
2016	HOME	2016	FAVORITE ORDERS	2016	ORDER HISTORY
2016	START YOUR ORDER!	2016	jd office	2016	SP CREDITS
2012	1. select a location	2012	2. select a restaurant	2012	CONTACT US
2012	3. place an order	2012	2 items. \$10.95	2012	HELP
2012	4. confirm your order				

Check your order information to the right and press **SUBMIT** below to send your order to the restaurant. To go back, press **PREV**

**SUBMIT**

**PREV**

\*\*\*\*\* AMERICA TO GO \*\*\*\*\*

For questions about this order, call (212) 790-9587

**To:** RESTAURANT  
Abe's Kosher Style  
25 Maple St.  
Tel: (888) 555-1234

**From:** John Doe  
1001 Main St.  
Acme  
Plaintown, OH 44444  
Tel: (888) 395-3500

**FOR DELIVERY**

**SANDWICHES:**  
Tuna Fish Salad  
option 1: rye  
option 2: sliced tomato  
option: sandwich..... 7.45

**SIDE DISHES:**  
Cucumber Salad

Order Placed: 12/5 06:24 pm  
Time of Delivery: ASAP

2310

FIG. 62

2018

2022

2300

Service Provider Logo

Company Name

Company Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

2016

SP CREDITS

2016

CONTACT US

2016

HELP

START YOUR ORDER! ↕

2012 1. select a location jd office

2012 2. select a restaurant Abe's Kosher ...

2012 3. place an order 2 Items. \$10.95

2012 4. confirm your order

please name your favorite order for future use, give an easy name like 'My favorite vegetarian lunch' so you can retrieve it later ...

2328

order name

Favorite Kosher Lunch

2302

PREV

2020

NEXT

2020

\*\*\*\*\* AMERICA TO GO \*\*\*\*\*

For questions about this order, call (212) 790-9567.

To:

RESTAURANT

Abe's Kosher Style  
25 Maple St.  
Tel: (888) 555-1234

From:

John Doe  
1001 Main St.  
Acme  
Plaintown, OH 44444  
Tel: (888) 395-3500

Order Placed: 12/5 06:24 pm  
Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:

Tuna Fish Salad

option 1: rye

option 2: sliced tomato

option: sandwich..... 7.45

SIDE DISHES:

Cucumber Salad

FIG. 63

2310



2022

2018



Service Provider Logo

Company Name

2016 HOME FAVORITE ORDERS ORDER HISTORY SP CREDITS CONTACT US HELP 2016

START YOUR ORDER! 2016

2012 1. select a location jd office

2012 2. select a restaurant Favorites

2030

BY CUISINE ▶	all	2032
BY SERVICE ▶	all	
BY NAME ▶		

My Favorite Orders 2042

Fantastic Tortillas menu info

▪ Tacos 2034

Andrew's Malt Shop menu info

▪ My Favorite Burger 2034

▪ Group Order For Five 2034

2012 3. place an order 2 items. \$10.95

2012 4. confirm your order the food is on the way

\*\*\*\*\* AMERICA TO GO \*\*\*\*\*

For questions about this order, call (212) 790-9587

To: RESTAURANT

Abe's Kosher Style  
25 Maple St.  
Tel: (888) 555-1234

From: John Doe

1001 Main St.

Acme

Plaintown, OH 44444

Tel: (888) 395-3500

Order Placed: 12/5 06:24 pm

Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:

Tuna Fish Salad

option 1: rye

option 2: sliced tomato

option: sandwich. .... 7.45

SIDE DISHES:

Cucumber Salad

FIG. 64

2310

2138

3500

Service Provider Logo

Company Name

Company Logo

2016 HOME FAVORITE ORDERS ORDER HISTORY SP CREDITS CONTACT US HELP 2016

START YOUR ORDER! 2016

1. select a location jd office  
2. select a restaurant Favorites

BY CUISINE all 2032  
BY SERVICE all 2032  
BY NAME 2032

My Favorite Orders 2042  
Fantastic Tortillas menu info  
Tacos 2034

3. place an order 2 items. \$10.95  
4. confirm your order the food is on the way

Larry Smith's Order History				print	email	close
DATE	LOCATION	RESTAURANT	TOTAL			
11/8/00	X&T	Ciao Chow	\$15.10			
11/8/00	X&T	Azure	\$25.06			
11/8/00	X&T	Grand Central	\$55.10			
11/8/00	X&T	Basers Northe	\$67.44			
11/8/00	X&T	Balmoral Plaza	\$26.63			
11/8/00	X&T	Wayne's Wok	\$31.61			
11/8/00	X&T	Diner Mexicano	\$19.92			
11/8/00	X&T	Bon Tempe	\$58.40			
11/8/00	X&T	Cafe China	\$21.54			
11/8/00	X&T	Butcher Block	\$34.96			
11/8/00	X&T	Gourmet Tooth	\$19.43			
11/8/00	X&T	Eclectic Cafe	\$19.32			
11/8/00	X&T	Classy Nacho	\$23.71			
11/8/00	X&T	Brick Pizza	\$28.04			
11/8/00	X&T	City Kitchen	\$42.33			

FIG. 65

2410

3600 Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

START YOUR ORDER! ↕

1. select a location

2. select a restaurant

BY CUISINE ▶

BY SERVICE ▶

BY NAME ▶

My Favorite Orders

Fantastic Tortillas

Tacos

menu info

3. place an order

4. confirm your order the food is on the way

2 Items. \$10.95

2012

2012

2030

all

all

all

jd office

Favorites

2138

2040

2034

2042

menu info

2012

2012

Larry Smith's Acme Credits

You have collected 52 [Service Provider] credits

[IMAGE]

Jamaica Vacation for Two!  
xxxx points enters you in our sweepstakes.

[IMAGE]

Romantic Dinner for Two!  
xxxx points buys you a dinner at a top New York bistro.

[IMAGE]

Gourmet Gift Basket

FIG. 66

2610

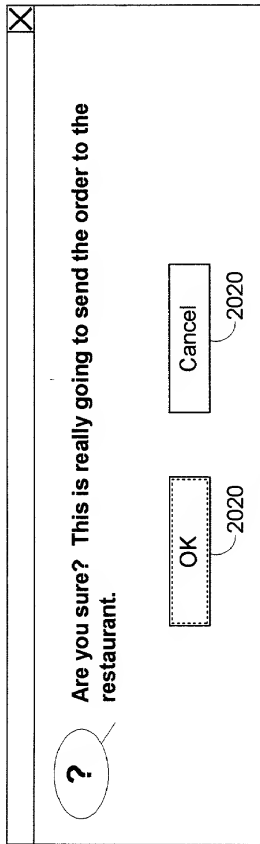


FIG. 67

3500

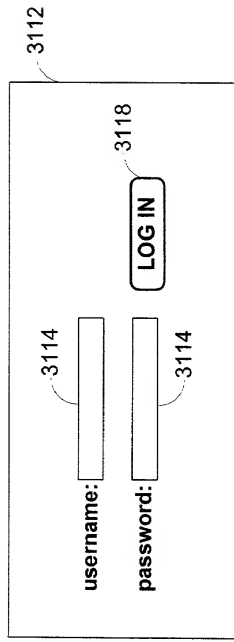
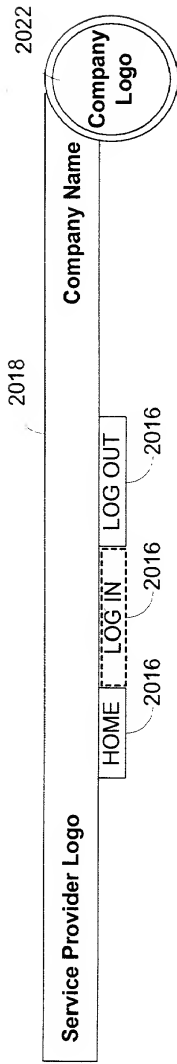


FIG. 68

3600

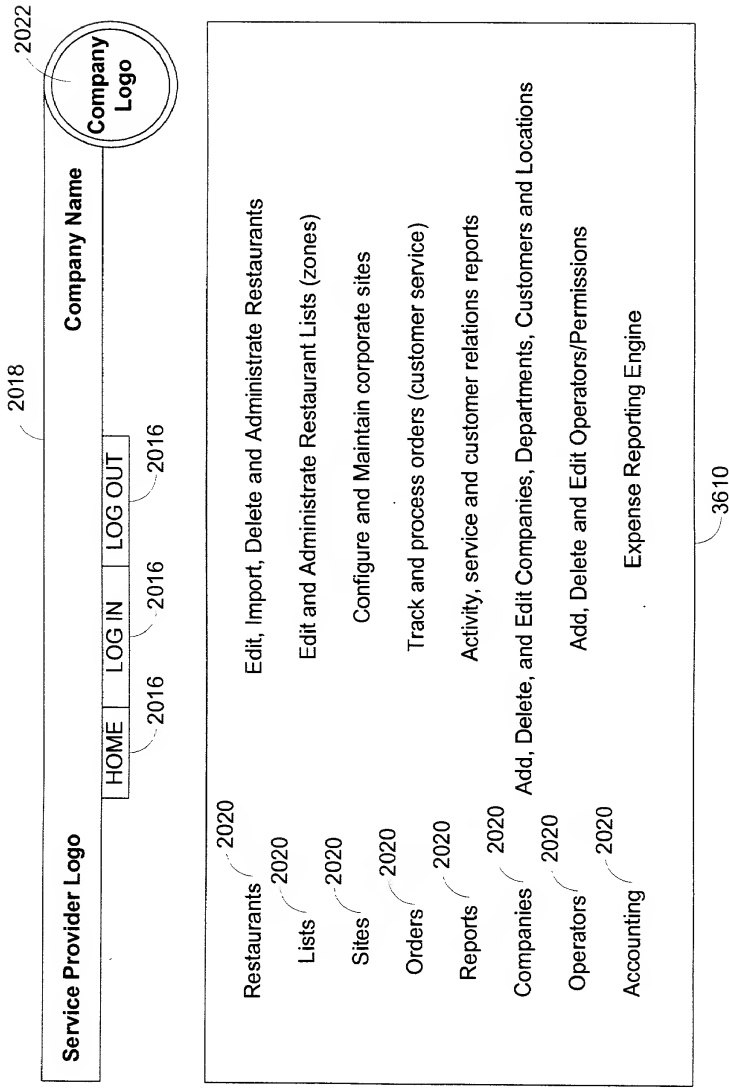


FIG. 69

3700

2018

2022

Service Provider Logo

HOME

LOGIN

LOG OUT

Company Name

Company Logo

ADD NEW RESTAURANT...

IMPORT RESTAURANT (FROM ACCESS)

ID

3732

Name

3732

Street Address

3732

City

3732

Zip

3732

Phone

3732

Sort By

UID

SEARCH

3734

3742	107739	Bucharian Cafe	44 Post St.	Southfield, OH	44445	8885557777	EDIT	DELETE	3744	TURN OFF	3744
3742	107752	Cafe China	5 High St.	Plainfield, OH	44444	888	EDIT	DELETE	3744	TURN OFF	3744
3742	107804	Eclectic Cafe	12 Main St.	Plainfield, OH	44444	888	EDIT	DELETE	3744	TURN OFF	3744
3742	108641	Cafe Creole	27 Orchard	Southfield, OH	44445	888	EDIT	DELETE	3744	TURN OFF	3744
3742	108720	Wok Cafe	20 Elm St.	Southfield, OH	44445	888	EDIT	DELETE	3744	TURN OFF	3744
3742	108841	Bon Tempe Cafe	22 Main St.	Plainfield, OH	44444	888	EDIT	DELETE	3744	TURN	3744

FIG. 70

3750

2022  
2018

Service Provider Logo

Company Name

HOME LOG IN LOG OUT

Company  
Logo

2016 2016 2016

☐ DELETE AFTER IMPORT

3762

select to delete access files after importing them. be careful - if the data is wrong or the import did not go as expected, you will not be able to repeat this import.

☒ OVERWRITE EXISTING DATA

3762

selecting this option will destroy old data for this restaurant. deselecting it will combine the existing data with the new data.

SELECT ALL

3762

select all of the available files

SELECT NONE

3762

deselect all of the files (you must have at least one file selected when clicking import)

GO

3762

click here to start importing. this might take a while, depending on the number of files involved

3760

FIG. 71



3800

2018

2022

Service Provider Logo

HOME

LOG IN

LOG OUT

Company Name

Company Logo

ID

00107739

Name

Bucharian Cafe

Street Address

44 Post. St.

Apt., Floor, etc...

City/State

Southfield, OH

Zip + 4

44445

Cross Streets

Maple

Phone 1

8885557777

Phone 2

Fax 1

8885557778

Fax 2

Web Address

TIMES

S

M

T

W

T

F

S

3812

3812

3812

3812

3812

3812

3812

OPEN

CLOSE

09:30

22:00

10:00

22:30

11:00

19:00

CUISINES

3812

☐ African

☒ American

☐ Chinese

☐ French

☐ Indian

☐ Italian

☐ Japanese

☐ Korean

☐ Mexican

☐ Pizza

☐ South American

☐ Thai

☐ Other

DESCRIPTION

3812

PAYMENT

☐ Credit Card 1

☒ Credit Card 2

☒ Debit Card 1

☐ Debit Card 2

NOTES

Cuisine(s): Organic, Vegetarian

3812

Food Quality:

3812

Delivery Efficiency:

30 Min.

3812

MENUS

Breakfast

Lunch and Dinner

Dinner

Beverages

3812

save changes & exit

3814

FIG. 72

3810

**FIG. 73**

Extras Editor

EXTRAS

Extra

w/Seasonal Fruits

\$ 1

Price

Options Editor

OPTIONS

Group

Soup

Soup

Tortilla

Tortilla

Miso

Soup of the Day

Corn

Whole Wheat

\$ 0

\$ 0

\$ 0

\$ 0

FIG. 74

3850

2022

2018

Service Provider Logo

Company Name

Company  
Logo

HOME

LOG IN

LOG OUT

2016

2016

2016

ADD NEW LIST

3876

click here to create a new list of restaurants

3872

3872

44414

DELETE

EDIT

44422

DELETE

EDIT

altex

DELETE

EDIT

acme

DELETE

EDIT

officepark

DELETE

EDIT

dij

DELETE

EDIT

eb

DELETE

EDIT

flid

DELETE

EDIT

haber

DELETE

EDIT

burke

DELETE

EDIT

ennis

DELETE

EDIT

haley

DELETE

EDIT

ahern

DELETE

EDIT

gross

DELETE

EDIT

3874

3870

3860

FIG. 75

3880

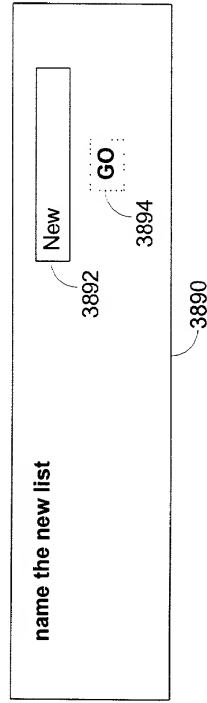
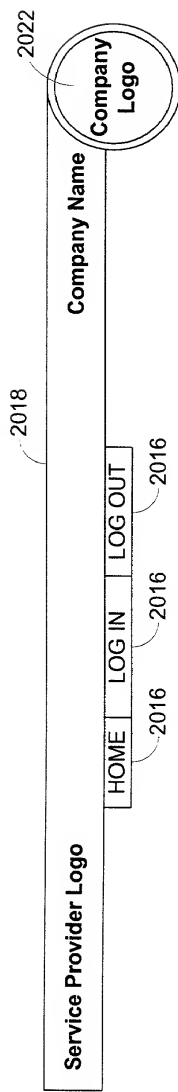


FIG. 76

3900

2022

2018

Service Provider Logo

Company Name

Company Logo

HOME LOG IN LOG OUT

2016

2016

2016

3912

ADD TO LIST

3912

SELECT ALL

3912

SELECT NONE

3920

3922

00107458

00107484

00107487

00107497

00107512

00107520

00107526

00107527

00107529

00107532

00107540

00107541

Ciao Chow

Azure

Bucharian Cafe

Basers Northe...

Balmoral Plaza

Wok Cafe

Diner Mexicano

Bon Tempe Cafe

Cafe China

Butcher Block

Gourmet Tooth

Eclectic Cafe

3930

3932

00109354

00109395

00109396

00109398

00109426

00200775

00204643

00205073

00109318

00109359

00109319

00204639

Classy Nacho

Brick Pizza

City Kitchen

Anthony's

Sushi Connection

Haute Kitchen

Bagel Eatery

Scones to Go

Carrot Patch

Sushi Stop

Joe's Wok

Organic Table

3912

REMOVE FROM LIST

3912

SELECT ALL

3912

SELECT NONE

CONTINUE

FIG. 77

3910

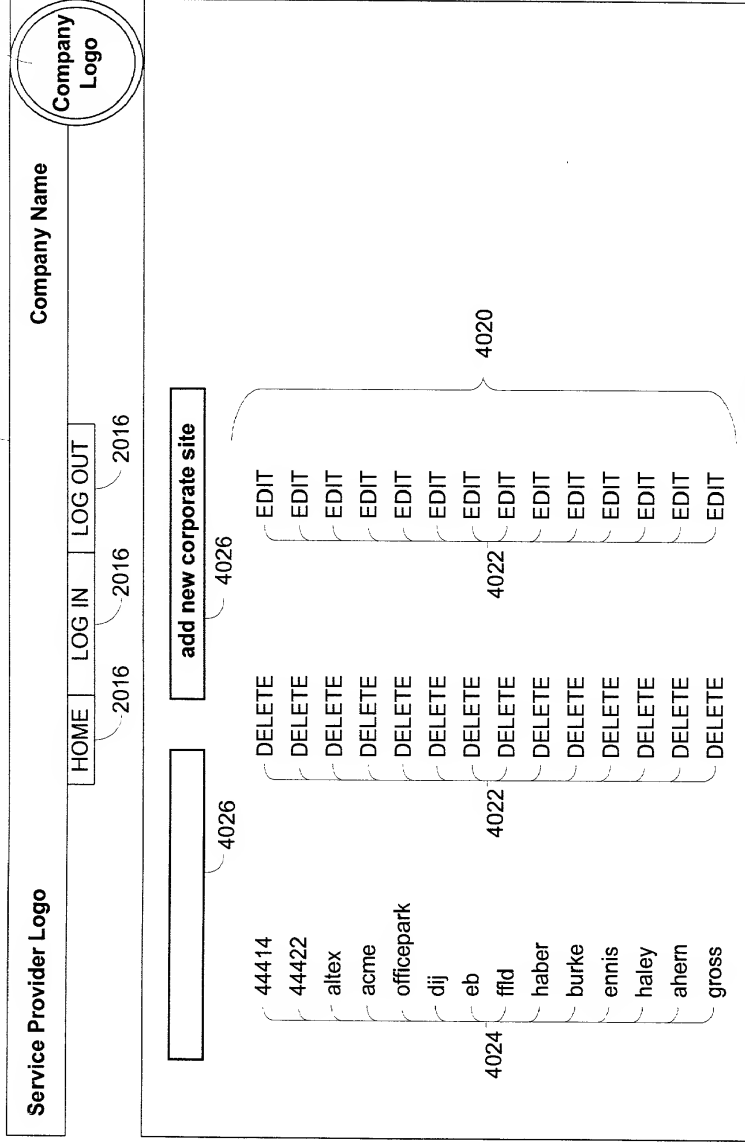


FIG. 78

4050

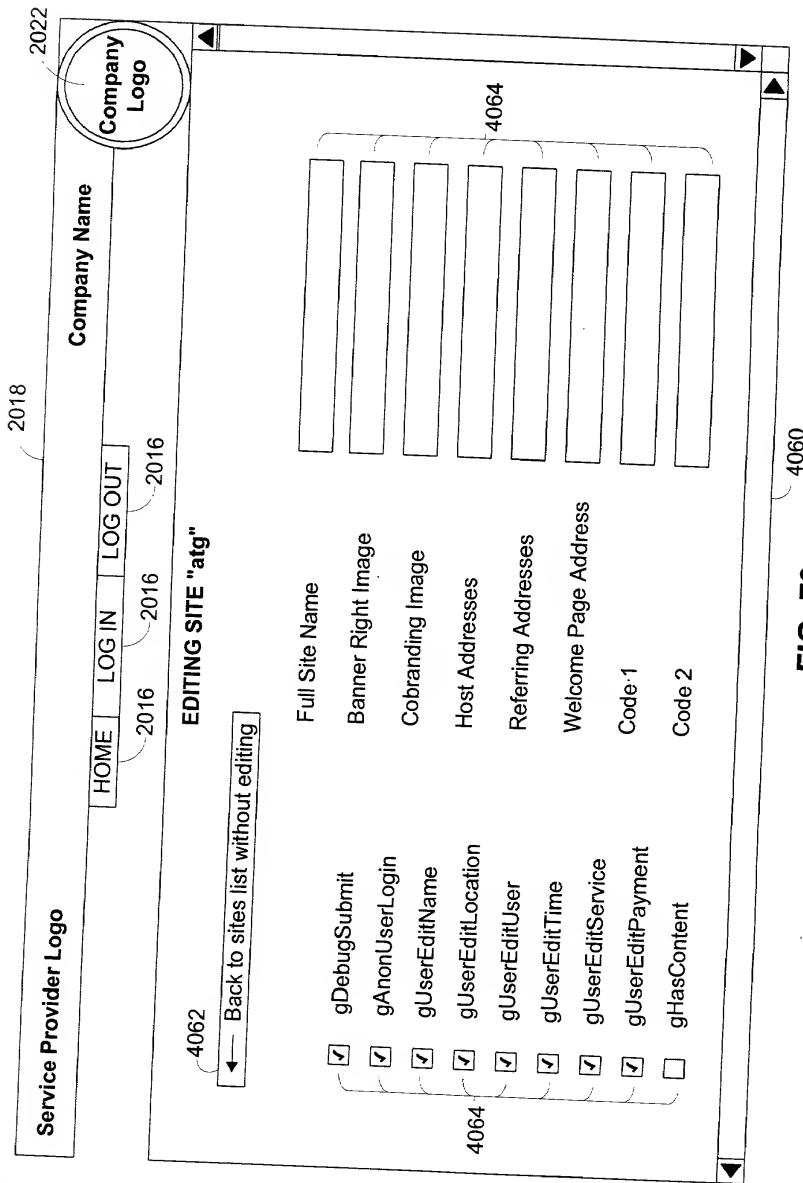


FIG. 79



Service Provider Logo

HOME

LOG IN

LOG OUT

Company Name

Company Logo

4064 ☒ gUserEditPayment

4064 ☐ gHasContent

4064 ☒ gAccounting

4064 ☐ gLimitToSiteLists

Code 2

Default Zip

Default Street

Email Domains

Company Code

4064 ☐ 44414

4064 ☐ burke

4064 ☐ 44422

4064 ☐ ennis

4064 ☐ altex

4064 ☐ haley

4064 ☐ acme

4064 ☐ ahern

4064 ☐ acme

4064 ☐ ahern

4064 ☐ haber

4064 ☐ haber

4064 ☐ haber

4064 ☐ haber

CUISINES:

☒ Chinese

☒ Pizza

☒ African

select all

☒ Japanese

☒ French

☒ Polish

select none

☒ Korean

☒ American

☒ Indian

☒ Vietnamese

☒ German

☒ Mid-Eastern

☒ Thai

☒ Burgers

☒ Kosher

☒ Malaysian

☒ Spanish

☒ Diner

☒ Italian

☒ Mexican

☒ Other

edit site

FIG. 80

4100

Service Provider Logo

HOME LOG IN LOG OUT

Company Name

Company Logo

**Order ID** 5945946

**Date & Time** 12/1 10:08 AM

**Restaurant** Burger Spot

**Customer** Jane Buck

**Company** Acme

**Cust Phone** 888-222-3222

**Needs Attn?** ☐

**Release** release

**Search for:**

**Search in:**

**Click for date range:** From:  To:

**SEARCH ORDERS**

**(last search)**

**GET ONE NEW ORDER** ☐ cluster by rest/nt: ☒

**Oldest is**  minutes old

**orders need attention**

**orders don't need attention**

**orders being worked on**

FIG. 81

4150

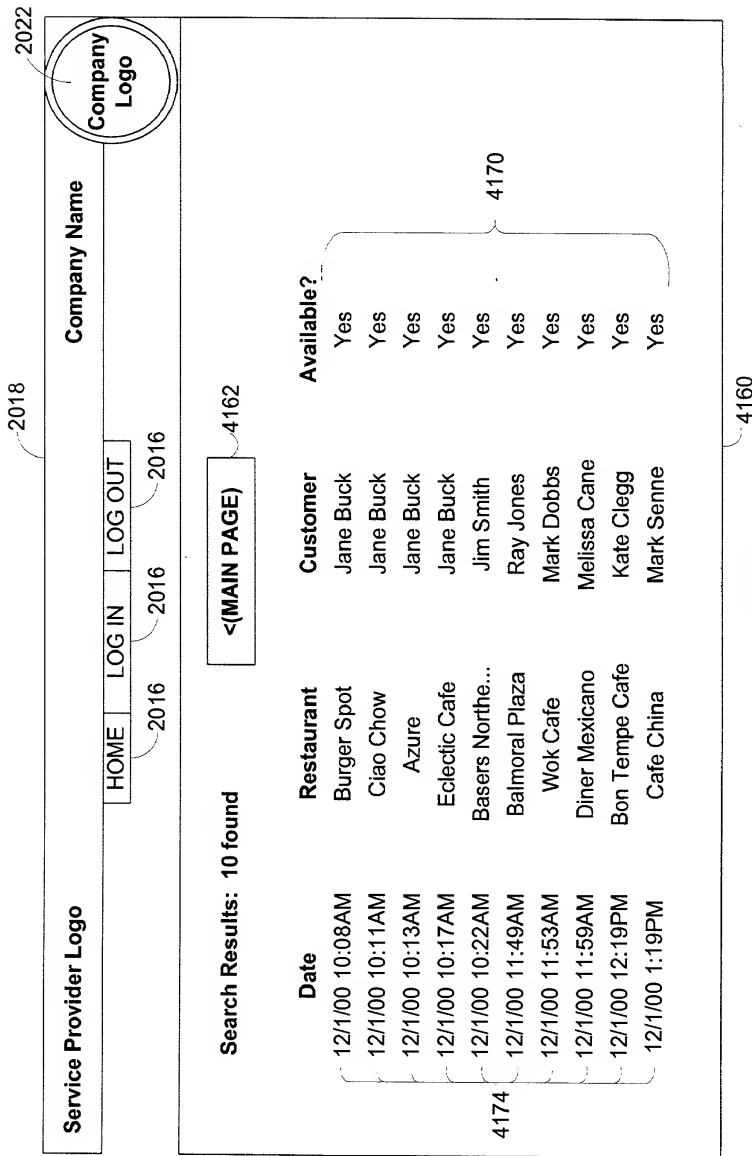


FIG. 82

2018

2022

Service Provider Logo

HOME

LOG IN

LOG OUT

Company Name

Company  
Logo

2016

2016

Order ID	Date & Time	Restaurant	Company	Customer	Cust Phone	Needs Attn?	Release
5945946	12/1 10:08AM	Burger Spot	Acme	John Doe	888-395-3500		

\*\*\*\*\*Acme\*\*\*\*\*

For questions about this order, call [Service Provider  
Customer Ass. Line]

**RESTAURANT**

To: Burger Spot  
9 E. Main St.  
Tel: (888) 777-7777

From: John Doe  
10 Main St.  
Plaintown, OH 44449  
Tel: (888) 395-3500

MAIN HISTORY 4212

Comment by CSR 4214

This order is okay 4214

ENTER 4212

When	Type	CSR	Notes
12/1 10:06:03 AM	Cancelled by user, in-process		test
12/1 10:06:34 AM	Cancelled by CSR	Norton	
12/1 10:06:40 AM	Resolved by CSR	Norton	

Order Placed: 12/1 10:05 am  
Time of Delivery: ASAP  
FOR DELIVERY  
PANCAKES:

Pancakes with butter and syrup. ....4.85  
Subtotal \$ 4.85  
Tax \$ 0.40  
TOTAL \$ 5.25

METHOD OF PAYMENT: CASH

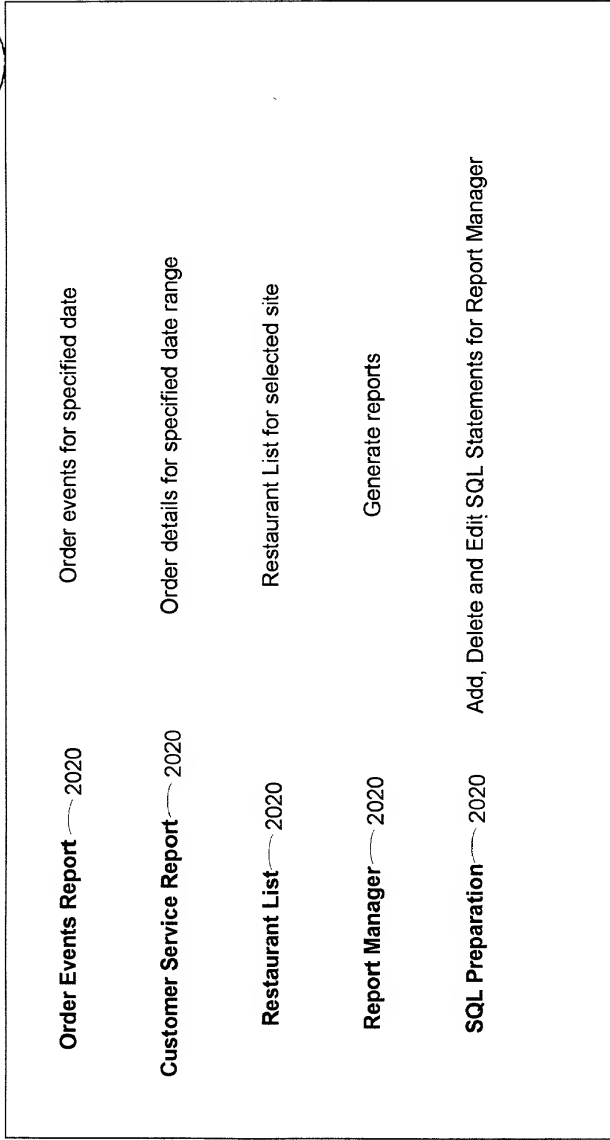
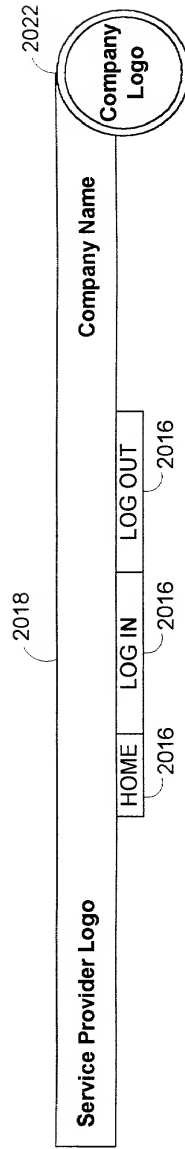
Delivery Intructions

FIG. 83 4210

4210

**FIG. 84**

4250



4260

FIG. 85

4300

2018

2022

Service Provider Logo

2016

HOME

LOG IN

LOG OUT

2016

Company Name

Company Logo

month: 1

day: 1

year: 2000

GO

PRINT REPORT

Order #	Order Deadline	Order Event Time	Order Age (min)	Customer	Restaurant	Event Type	Representative	Notes
4320	5945946	10:08AM	10:06AM	0	John Doe@ Acme	Burger Spot	Locked by CSR	Norton
4324	5945946	10:08AM	10:06AM	0	John Doe@ Acme	Burger Spot	Cancelled by CSR	Norton
.	5945946	10:08AM	10:06AM	0	John Doe@ Acme	Burger Spot	Resolved by CSR	Norton
.	5945946	10:08AM	4:18PM	372	John Doe@ Acme	Burger Spot	Locked by CSR	Burns
.	5945946	10:08AM	5:31PM	445	John Doe@ Acme	Burger Spot	Released by CSR	Burns
4324	5945948	10:11AM	10:08AM	0	Jim Hendrix@ Acme	Balmoral Plaza	Locked by CSR	Norton
.	5945948	10:11AM	10:09AM	1	Jim Hendrix@ Acme	Balmoral Plaza	Cancelled by CSR	Norton
.	5945948	10:11AM	10:09AM	1	Jim Hendrix@ Acme	Balmoral Plaza	Resolved by CSR	Norton

4310

FIG. 86

Service Provider Logo

Company Name

Company Logo

HOME

LOG IN

LOG OUT

2016

2016

2016

FROM: 12 ▼

1 ▼

2000 ▼

GO

TO: 12 ▼

1 ▼

2000 ▼

PRINT

4376

4376

4376

4376

☐

Include cancelled orders

Location	Restaurant	Customer	Total	Time	Date	Comments/Issues	
4374	CBBN	Eclectic Cafe	Ray Jones	41.14	11:49AM	12/1/00	fax does not seem to be working, so I called in the order. it is on it's way ...
4374	CBBN	Cafe China	Mark Dobbs	7.04	11:53AM	12/1/00	Order phoned in to be delivered in approx. 30 min
4374	CBBN	Eclectic Cafe	Melissa Case	6.71	11:59AM	12/1/00	called it in, and it is being taken care of ...
4374	CBBN	Ciao Chow	Kate Clegg	5.9	12:19PM	12/1/00	order should be delivered in about 30 min ...
4374	Troy Arnold and Kay	Azure	Mark Senne	9.2	1:29PM	12/1/00	it has been placed and it should be there in about thirty min ...

**FIG. 87**



FIG. 88

4400

2018

2022

Service Provider Logo

HOMELOG INLOG OUT

441020162016

Company Name

Company Logo

SELECT A SITE:

Acme-OH

4426

Restaurant List for Acme - OH

12/1/00 5:35:45 p.m.

Include Restaurant UID

Include Other Info

4426

Get Restaurant List

Print

Download Report

Restaurant

UID

Restaurant Name

Street Address

Phone

Fax

4420

4424

045	Sally's Cafe	2400 12th Avenue	888-222-2222	888-222-2223
939	Burnie's Sandwich Hut	18 Union St.	888-223-3333	888-222-3334
217	Pizza Siciliano	176 Pine St.	888-444-4444	888-444-4445
205	Big Billy Catering	1251 Wharf St.	888-333-3333	888-333-3334
883	Grant's Grill	399 Birch Blvd.	888-888-0000	888-888-0001
524	Rosie's Roundtable	1230 River Ave.	888-999-8888	888-999-8889

FIG. 88

Service Provider Logo

2016 2016 2016

HOME LOG IN LOG OUT

Company Name

Company Logo

4460

## REPORT MANAGER

Select a Report:

Average Orders

Enter additional info:

Start Date:

End Date:

Include ☐

Cancelled Orders:

Notes:

PRINT

RUN REPORT

Average Orders  
12/1/00 5:36:57 PM  
Start Date: 6/19/00; End Date: 12/1/2000

Company Name	Average Order Size	Average Daily Total
HTZ	10.4071	33.3659
Altex	17.7132	6.2264
Acme	16.8487	6.7395
Haber	17.1981	7.2961
Ahern	16.8806	6.6499
Samuel Smith	13.0045	1.5763
Gross & Gross	17.0014	7.8309
Office Park	15.1994	24.7797
Burke	19.3943	4.349
Ennis	11.4626	1.042
Nagy	21.0589	8.2959

FIG. 89

4500

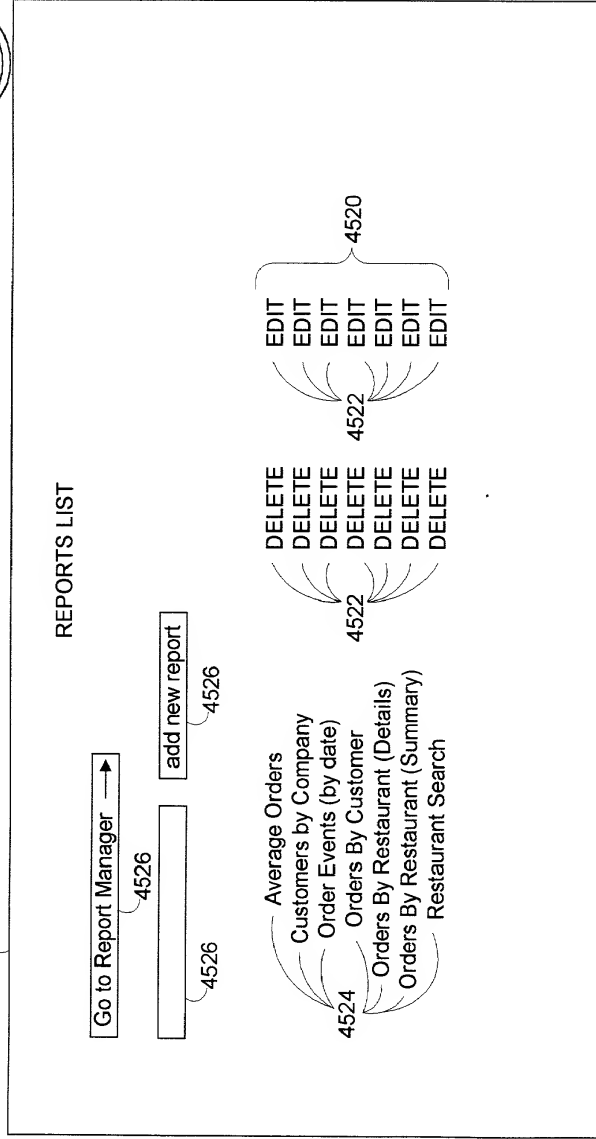
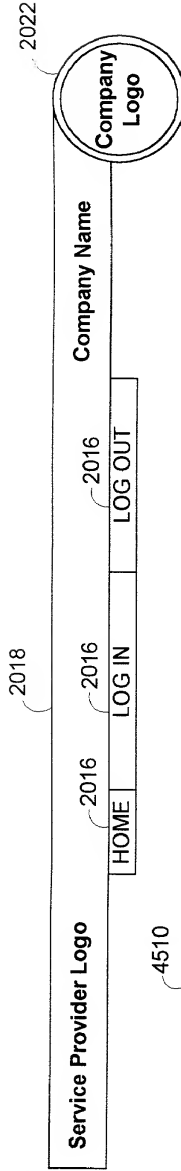


FIG. 90

4550

2018

2022

Service Provider Logo

2016

2016

2016

2016

Company Name

Company Logo

4560

4576

← Back to reports list without editing

Go to Report Manager →

EDITING REPORT "Average Orders"

REPORT UID	6015516
REPORT NAME	Average Orders
SQL STATEMENT	SQL TEXT
DATE FIRST ENTERED	10/27/00 2:12:00 PM
DATE LAST UPDATED	11/2/00 3:18:00 PM
<div>edit report</div>	

4570

4574

4572

FIG. 91

4575

```
SELECT CMP_NAME as 'Acme', AV(ORD_TOTAL) as 'Average Order  
Size', (SUM(ORD_TOTAL)/DATEDIFF(day, '[text] StartDate 6/19/00]',  
[text]End Date[current date]))*(7/5) as 'Average Daily Total' FROM  
ORDERS, COMPANIES, DEPARTMENTS, DEPARTMENT_HAS_CUSTOMERS WHERE  
CMP_UID=DPT_UID AND ORD_CST_UID=DHC_CST_UID AND  
DHC_DPT_UID=DPT_UID AND ORD_DEADLINE>=[repeat |0|]' AND  
ORD_DEADLINE<=[repeat |1|]' AND (ORD_CANCELLED=0 [checkbox]|Include  
Cancelled Orders|OR ORD_CANCELLED=1] GROUP BY CMP_NAME
```

FIG. 92

4600

2018

2022

Service Provider Logo

2016201620162016

HOMELOG INLOG OUT

Company Name

Company Logo

4610

COMPANIES LIST

4626

4626

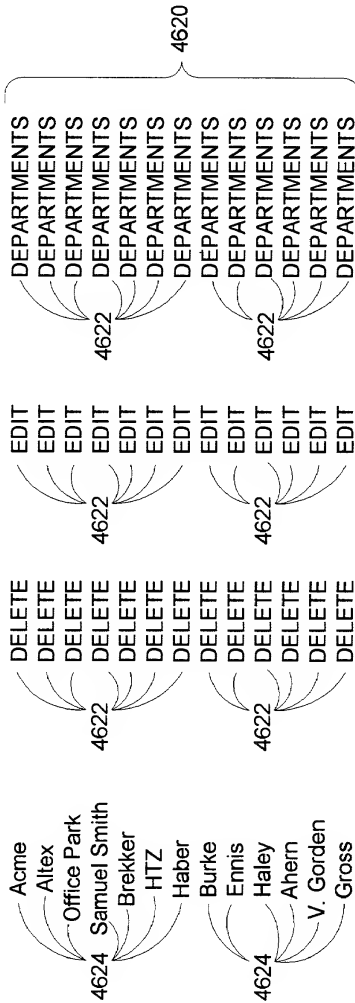


FIG. 93

4650

Service Provider Logo

2016

2016

2016

2022

HOME

LOG IN

LOG OUT

Company Name

Company Logo

← Back to companies list without editing

Go to departments list →

EDITING COMPANY "Acme"

COMPANY UID	5326041
NAME	Acme
INDUSTRY	WWW
NUMBER OF EMPLOYEES	25
STREET ADDRESS	1001 6th Ave.
OTHER ADDRESS INFO (floor, etc.)	4th Floor
CROSS STREETS	
CITY	Plaintown
STATE	Ohio
COUNTRY	USA
ZIP CODE (first 5 digits)	44444
ZIP CODE (4-digit extension)	

FIG. 94

4650

2018

2022

Service Provider Logo

2016

2016

2016

Company Name

Company Logo

HOME

LOG IN

LOG OUT

4660

STATE	Ohio
COUNTRY	USA
ZIP CODE (first 5 digits)	44444
ZIP CODE (4-digit extension)	
PHONE #1	888-395-3500
PHONE #2	
FAX #1	
FAX #2	
URL (WEB ADDRESS)	http://www.acme.com
EMAIL ADDRESS	
DATE FIRST ENTERED	9/30/00 6:30:00 PM
DATE LAST UPDATED	10/9/00 6:18:00 PM
COMPANY CODE	acme

edit company

4662

FIG. 95



4700

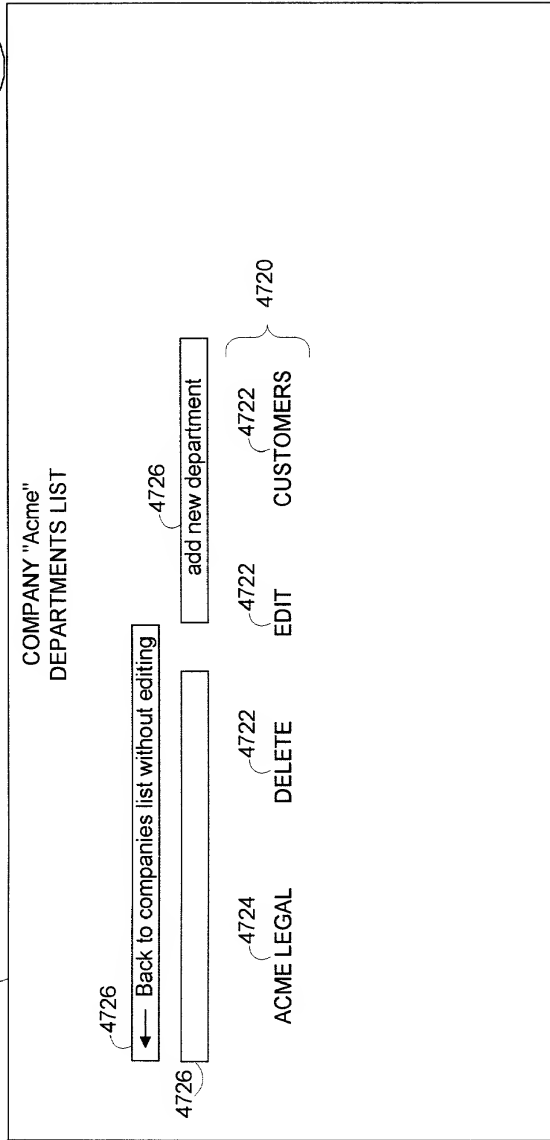
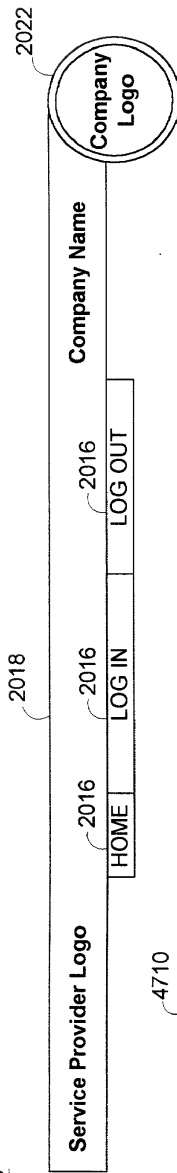


FIG. 96

4760

**FIG. 97**

4750

2018

2022

Service Provider Logo		Company Name		Company Logo	
CITY	Plaintown	4764			
STATE	OH	4764			
COUNTRY	USA	4764			
ZIP CODE (first 5 digits)	44444	4764			
ZIP CODE (4-digit extension)		4764			
PHONE #1	888-395-3500	4764			
PHONE #2		4764			
FAX #1		4764			
FAX #2		4764			
URL (WEB ADDRESS)		4764			
EMAIL ADDRESS		4764			
DATE FIRST ENTERED	9/30/00 6:47:00 PM				
DATE LAST UPDATED	9/30/00 6:47:00 PM				
edit department		4762			

4760

FIG. 98

4800

2018

2022

Service Provider Logo

Company Name

Company Logo

2016 2016 2016

HOME LOG IN LOG OUT

COMPANY "Acme"  
EDITING DEPARTMENT "Acme Legal"  
USERS LIST

Back to companies list 4826

Back to department list without editing 4826

EMAIL ADDRESS FIRST NAME LAST NAME  
4826 4826 4826  
add user to this department 4826

4824 no123@columbia.edu  
4824 tina@mail.com  
4824 andrew@abc.com  
4824 brisk50@mail.com  
4824 ben12@abc.com  
4824 dina2@abc.com  
4824 tic122@abc.com  
4824 anna30@mail.com  
4824 Jerry43@nyc.hot.com

4822 REMOVE from dep.  
4822 REMOVE from dep  
4822 REMOVE from dep  
4822 REMOVE from dep  
4822 REMOVE from dep  
4822 REMOVE from dep  
4822 REMOVE from dep  
4822 REMOVE from dep  
4822 REMOVE from dep  
4822 REMOVE from dep  
4822 DELETE from db  
4822 DELETE from db  
4822 DELETE from db  
4822 DELETE from db  
4822 DELETE from db  
4822 DELETE from db  
4822 DELETE from db  
4822 DELETE from db  
4822 DELETE from db  
4822 EDIT  
4822 EDIT  
4822 EDIT  
4822 EDIT  
4822 EDIT  
4822 EDIT  
4822 EDIT  
4822 EDIT  
4822 EDIT  
4822 EDIT

4822 LOCATIONS  
4822 LOCATIONS  
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4822 LOCATIONS  
4822 LOCATIONS  
4822 LOCATIONS  
4822 LOCATIONS

4810

FIG. 99

Service Provider Logo

Company Name

Company Logo

HOME | LOG IN | LOG OUT

2016 | 2016 | 2016

COMPANY "Acme"

EDITING DEPARTMENT "Acme Legal"

USER jdoe@acme.com

LOCATIONS LIST

Back to companies list

Back to departments list

Back to users list

add new location...

4924 NY office

4924 OH office

4924 NM office

4924 Home

4924 NJ plant

4924 TX plant

4924 Cincinnati

4924 Rogers

4924 UART1

4924 UART2

4922 DELETE

4922 DELETE

4922 DELETE

4922 DELETE

4922 DELETE

4922 DELETE

4922 DELETE

4922 DELETE

4922 DELETE

4922 DELETE

4922 EDIT

4922 EDIT

4922 EDIT

4922 EDIT

4922 EDIT

4922 EDIT

4922 EDIT

4922 EDIT

4922 EDIT

4922 EDIT

FIG. 100

Service Provider Logo		2016 2016 2016		Company Name		Company Logo	
		HOME LOG IN LOG OUT					

Back to companies list

Back to departments list

Back to users list

Back to locations list without editing

4962

4962

4962

4962

COMPANY "Acme"

EDITING DEPARTMENT "Acme Legal"

USER jdoe@acme.com

LOCATIONS LIST

LOCATION UID	5688013
NAME	Acme
FIRM NAME	Acme
STREET ADDRESS	1001 6th Ave.
OTHER ADDRESS INFO (floor, etc.)	Suite 421 (4th Fl.)
CROSS STREETS	
CITY	Plaintown
STATE	OH
COUNTRY	USA

FIG. 101

4960

4950

2018 2016 2016 2016 2022

Service Provider Logo

2016 2016 2016 2016

HOME LOG IN LOG OUT

Company Name

Company Logo

COUNTRY	USA▼	4964
ZIP CODE (first 5 digits)	44444	4964
ZIP CODE (4-digit extension)		4964
PHONE #1	888-395-3500	4964
PHONE #2		4964
FAX #1		4964
FAX #2		4964
EMAIL ADDRESS		4964
URL (WEB ADDRESS)		4964
NOTES		4964
LIST	Acme	4964
DATE FIRST ENTERED		
DATE LAST UPDATED		

edit location

4962

4960

FIG. 102

5000

2018

2022

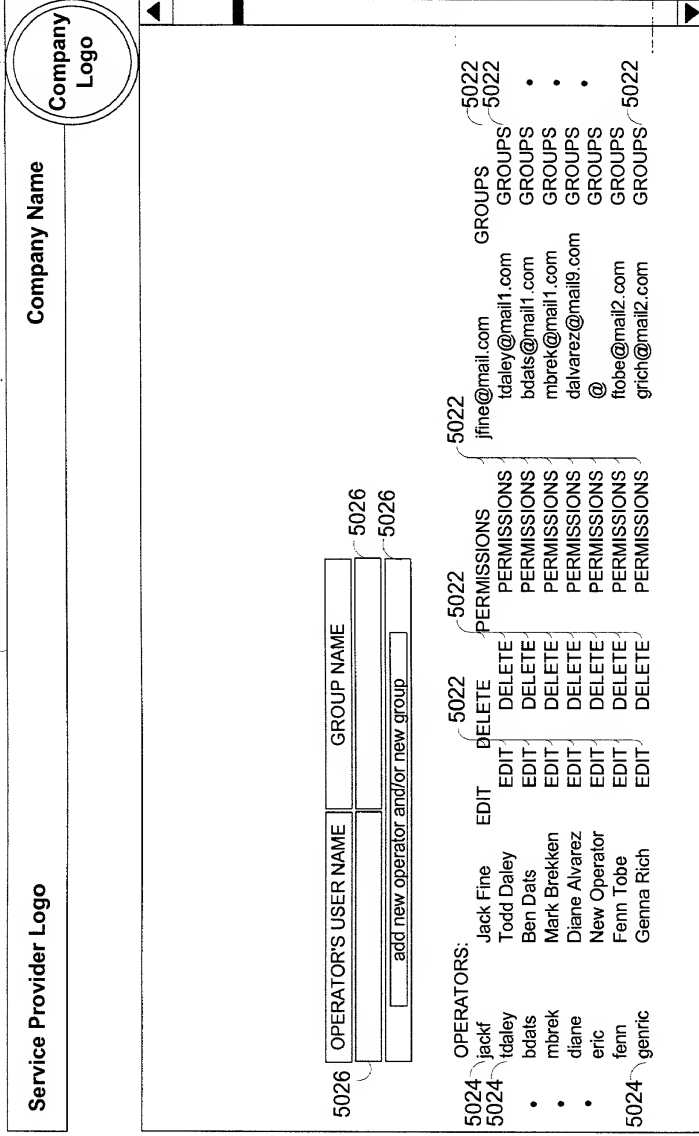


FIG. 103



5050

2018

2022

Service Provider Logo

2016 2016 2016

Company Name

Company Logo

HOME LOG IN LOG OUT

Back to operators list

Go to users list

OPERATOR UID

5666524

USER NAME

jackf

PASSWORD

\*\*\*\*\*

FIRST NAME

Jack

LAST NAME

Fine

EMAIL ADDRESS

jfine@mail.com

5062

5064

5064

5064

5064

5064

edit operator

5062

5060

FIG. 104





5300

2018

2022

Service Provider Logo

Company Name

Company Logo

COMPANY ORDER HISTORY

Date Range

from

month

Jan

▼

day

01

▼

year

2000

▼

to

month

Jan

▼

day

01

▼

year

2001

▼

5330

5332

SUMMARY VIEW

Grouped by

Employee

▼

then

No Second Grouping

▼

Show

►

5340

5342

DETAIL VIEW

Show

►

5350

5352

Welcome to the [Service Provider] Expense Reporting Engine

Use the tool to the left to create:

- Summary Reports
- Detail Reports

View them, print them, or download them in any standard format

FIG. 107

5300

2018

2022

Service Provider Logo

Company Name

Company Logo

Customer	Client Code	No. Orders	Total
Doe, John	1000	2	\$28.58
Doe, John	1001	1	\$11.80
Doe, John	2000	1	\$10.83
Doe, John	AAF1234	1	\$20.51
Doe, John	ABC123	2	\$30.09
Doe, John	ABC555	2	\$41.57
Doe, John	AFF1234	1	\$11.37
Doe, John		10	\$154.75
Doe, John		10	\$154.75

5330

COMPANY ORDER HISTORY

Date Range

from

month

day

year

Jan

01

2000

to

Jan

01

2001

5332

5340

SUMMARY VIEW

Grouped by

Employee

then

No Second Grouping

5342

Show

5350

DETAIL VIEW

Show

5310

FIG. 108

5300

2018

Service Provider Logo

2022

Company Name

Company Logo

5320

COMPANY ORDER HISTORY

Date Range  
 from      
 to

5330

SUMMARY VIEW

Grouped by  then

5340

DETAIL VIEW

5350

Employee	Client Code	Matter Code	Date	Time	Order I.D.	Total	Tip	Adjustment
Doe, John	ABC123	HI4	10/3/00	7:25:00 PM	5681604	\$10.95	\$0.00	\$0.00
Doe, John	ABC123	HJ55	10/3/00	7:41:00 PM	5681608	\$17.21	\$0.00	\$0.00
Doe, John	ABC555	HG78	10/3/00	8:27:00 PM	5681612	\$30.69	\$7.00	\$4.31
Doe, John	ABC555	HGE45	10/4/00	10:10:00 AM	5681625	\$10.88	\$3.00	(\$1.33)
Doe, John	AAF1234	FK987	10/4/00	10:33:00 AM	5681631	\$10.26	\$2.50	\$1.64
Doe, John	AFF1234	98945	10/5/00	10:18:00 AM	5681882	\$8.53	\$1.50	(\$0.29)
Doe, John	1000	5813	10/16/00	2:23:00 PM	5821323	\$5.42	\$0.00	\$0.00
Doe, John	2000	5814	10/16/00	2:23:00 PM	5821323	\$1.62	\$0.00	\$0.00
Doe, John	1001	500	11/14/00	2:10:00 PM	5926199	\$11.80	\$0.00	\$0.00
Doe, John	1000	581	11/22/00	1:21:00 PM	5935477	\$17.75	\$0.00	\$0.00

5310

FIG. 109

5520